General Fund
Enterprise Business System (GFEBS)

GFEBS Single Charge Card Solution
IDoc Error Monitoring & Correction Training

April 2013
Agenda

- Purpose
- High Level Process Flow
- Important Roles
- Important Terms
- IDoc Processing Times
  - Before 20 April 2013
  - After 20 April 2013
- Status Codes for IDocs
- Weekly IDoc Report on AKO
- Running an IDoc Report
- IDoc Report Completion Status
- Viewing IDocs
- IDoc Display
- Alternate View of IDocs

- Successful IDoc Messages
- Common EDI-821 PO IDoc Errors
- Common EDI-810 Invoice IDoc Errors
- Reprocess EDI-821 PO IDocs
Purpose

• To instruct Interface Processing Monitors how to monitor IDoc errors, resolve IDoc errors, and reprocess IDocs.
High Level Process Flow

US Bank-AXOL Process

PO Lines to CH Account creates eOrder

Order Mgt  CH Recon  BO Recon  Certify

EDI -821 PO Update

2 Day Lag EDI -810 Invoice & Credit Memo Creation

GFEBS Process

PR/Workflow  PO  GR  PO Update  Invoice/Cred Memo  F110/Pmt Wrhs

Commitment  Obligation  Expense (for 3-way match)

Required Funds Certification  Auto PO Creation  Optional GR

Expense (for 2-way match)  Liability to US Bank

Disbursement  Payable file to US Bank

GFEBS Roles

PR Processor  PO Processor*  GR Processor*  PO Interface Processing Monitor  Site Invoice Interface Processing Monitor  105 ARNG Movement Type Goods Acceptance Processor**

PR Approver  PO Interface Processing Monitor  GPC Account Maintainer

PR Funds Certifier  *Optional Roles

PR Approval Maintainer  **ARNG USPFO Only

CH = Cardholder
BO = Billing Official

US Bank - AXOL Process

GFEBS Process

GFEBS Roles

4/9/2013
Important Roles

• Site Invoice Interface Processing Monitor
  – Required to monitor IDoc errors between US Bank and GFEBS related to charge card purchases through inbound EDI-810 interface reporting¹

• PO Interface Processing Monitor
  – Required to monitor IDoc errors between US Bank and GFEBS related to charge card purchases through inbound EDI-821 interface reporting¹

• PO Processor
  – Assigned to those within Resource Management (RM) and authorized to increase the amount of an existing obligation should the purchase in question be higher than initially entered

Note 1: It is recommended that users that will be monitoring for potential IDoc errors be provisioned with both Site Invoice Interface Processing Monitor & PO Interface Processing Monitor roles. There are no SOD conflicts between these two roles.
Important Terms

• **EDI-821 File**
  – Transmitted from US Bank to GFEBS at Bill Cycle end for each Managing Account **one** business day after statement certification by the Billing Official
  – This file will generate EDI-821 IDocs, denoted by GFEBS Message Type “ZSSC_AXOL_PO_UPDATE”
  – Each IDoc will contain the transaction amounts and matched Purchase Order document information
  – The IDoc will check that the matched PO line contains sufficient funding

• **EDI-810 File**
  – Transmitted from US Bank to GFEBS at Bill Cycle end for each Managing Account **two** business days after the EDI-821 is transmitted
  – This file will generate EDI-810 IDocs, denoted by GFEBS Message Type “ZSSC_AXOL_INV_CREATE”
  – Each IDoc will contain the transaction amounts and matched Purchase Order document information
  – The IDoc will attempt to post a MIRO Invoice, MIRO Credit Memo, or FB65 Credit Memo for the statement based on the transaction type
IDoc Processing Times
Before 20 April 2013

• GFEBS operates on “System Time” (Central Time Zone)

• System Batch Jobs are run daily to process Initial EDI-821 and EDI-810 Inbound Files
  – EDI-821 File: 0800 CT
  – EDI-810 File: 0800 CT

• System Batch Jobs are run daily to reprocess EDI-821 and EDI-810 IDocs
  – EDI-821 IDocs: 0900 CT
  – EDI-810 IDocs: 1000 CT
IDoc Processing Times After 20 April 2013

- A request has been made to reschedule and increase the frequency of Batch Job run times that will go into effect after 20 April 2013
- GFEBS operates on “System Time” (Central Time Zone)

- System Batch Jobs are run daily to process Initial EDI-821 and EDI-810 Inbound Files
  - EDI-821 File: 0900 CT
  - EDI-810 File: 1000 CT
- System Batch Jobs are run twice daily to reprocess EDI-821 and EDI-810 IDocs
  - EDI-821 IDocs: 0400 CT and 1800 CT
  - EDI-810 IDocs: 0500 CT and 1900 CT
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<td>Results reflected in GFEBS accounts</td>
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<td>Normally no action required</td>
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Weekly IDoc Report on AKO

- Posted Weekly by COB Monday ET on Army Knowledge Online (AKO):
- File titled “AXOL_PR-PO_IDoc_Report_XX-XX-XX_to_XX-XX-XX”
  - Ex: AXOL_PR-PO_IDoc_Report_08-19-12_to_03-18-13
- “AXOL PR-PO IDoc Pull XXXXXX” (Tab 1) contains all IDocs
  - Column A: IDoc Number
  - Column B: Message Type:
    - ZSSC_AXOL_PO_UPDATE = EDI-821 PO IDoc
    - ZSSC_AXOL_INV_CREATE = EDI-810 Invoice IDoc
  - Column C: Status (refer to previous slide)
  - Column D: Managing Account
  - Column E: Funds Center
  - Column F: Error Group – If in 51, high level reason for IDoc failure, see Tab 2
  - Column H: Created On – Date the IDoc was created
  - Column I: Error Text – More specific explanation for the IDoc failure, see Tab 2
  - Column M: “Content 1” is the Billing Cycle
  - Column S: “Content 16” is the Managing Account/Bill Cycle End

- “Error Msg Guidance (Tab 2) contains common error messages & guidance
- “STATUS Codes” (Tab 3) contains the status code guide
### Weekly IDoc Report on AKO

**General Fund**

**Enterprise Business System (GFEBS)**

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**4/9/2013**
Running an IDoc Report

- **T-Codes WE02 vs. WE09**
  - **WE02: IDoc List** – Cannot use Variant to search for specific MA or FC
  - **WE09: IDoc Search for Business Content** – Can use Variant to search for MA or FC
Running an IDoc Report

• Get Variant:
  – GPC821FC – Search for EDI-821 IDoc by Fund Center
  – GPC821MA – Search for EDI-821 IDoc by Managing Account
  – GPC810FC – Search for EDI-810 IDoc by Fund Center
  – GPC810MA – Search for EDI-810 IDoc by Managing Account
  – NOTE: Clear the “Created By” field

• Created On Dates
  – Change “Created On” fields so that the beginning and end dates fall around the time the GPC billing statement was certified
    o Ex. For IDocs relating to the billing cycle ending 8/17/12, if the statement was certified 8/18/12, the EDI-821 IDocs should be created in GFEBS the next business day. The EDI-810 IDocs should be created in GFEBS two business days after the EDI-821 IDocs.

• Current Status
  – When searching for failed IDocs, enter “51”
Running an IDoc Report

• **Criteria for Search in Data Records**
  – In the “For Value…” use the appropriate value based on the Variant Used:
    o **GPC821FC** – Use the Funds Center (Ex. A18EE)
    o **GPC821MA** – Use the Managing Account/Bill Cycle End (Ex. 4716304557092346-20120817)
    o **GPC810FC** – Use the Funds Center (Ex. A41GG)
    o **GPC810MA** – Use the Managing Account (Ex. 4716304557086678)

• **Run the report in the background**
  – “Menu” -> “Program” -> “Execute in Background”
  – Ensures report will not time out

• **Output Device = “PORTAL”**
  – Click the green check mark

• **Schedule Job to run immediately**
  – On the next pop-up window, Click “Immediate”

• **Save**
  – Bottom of the screen will say “Background job was scheduled for program RSEIDOC9”
IDoc Report Completion Status

- T-Code SM37
IDoc Report Completion Status

• Job Start Condition
  – Change the “From” and “To” date(s) to the date the WE09 Background Job was run

• Execute

• Status Column
  – “Finished” in green for completed jobs
  – “Active” in white for Jobs still running

• Finished Job Results
  – Next to the “Finished” Job is a scroll icon, which is the spool.
  – Double clicking on the spool will open a new window with the IDoc numbers
  – NOTE: If no spool is displayed and the status says “Finished”, the Job has no results

• Spool List Column = Spool Number
  – Click anywhere on the spool line, then click “Spool”

• View the Spool
  – On the next window, click the box icon under the “Type” column

• Record the IDoc numbers from the spool
Viewing IDocs

- **T-Code WE02**
- **Clear the “Created On” field**
  - With the field cleared, the user can type in a single IDoc number, or list multiple IDoc numbers.
- **For a single IDoc number:**
  - Type the IDoc number in the first “IDoc Number” field
  - Click “Execute”
  - For a single IDoc, the pop-up window will go directly into the IDoc
- **For multiple IDoc numbers:**
  - Press the arrow next to the “IDoc Number” field
  - The user can type in multiple IDoc numbers on this screen
  - The user can also copy a list of IDoc numbers from an Excel spreadsheet, then click the top box under the “Single Value” column, and press the “Paste” button
  - Click “Execute”
  - For multiple IDocs, the pop-up window will have a list of IDocs displayed to the right
  - Double click into the desired IDoc to view data
IDoc Display

• “Data records” section:
  – “Z1SSC_AXOL_INV_PO_HDR”
    o The user can find the Managing Account number and Bill Cycle under the “Fld name” section
  – “Z1SSC_AXOL_INV_PO_ITEM”
    o Each item is a charge, and the user can find the charge amount, matched PO doc and line number, Fund Center, Commitment Item, Fund, Functional Area, and WBS under the “Fld name” section

• “Status records” section:
  – The top folder contains the most recent status, and expanding that status folder will provide more information as to the status of the IDoc (e.g. in the event of a Status 51 EDI-810 IDoc, what errors are preventing the invoice from posting)

NOTE: Opening more than one status message from the top (most recent) in the IDoc “Status records”, may provide more information, particularly if the listing includes multiple IDoc failures along with corresponding PO Numbers
### Display of IDoc: 0000000126945967

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<td>Exceeds Tolerance and Limit. PO 46000006451, line 00001 by 212.26</td>
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#### Technical short info
- **Direction**: 2
- **Current status**: 53
- **Basic type**: ZSSC_AXOL_INV_PO
- **Message type**: ZSSC_AXOL_INV_PO_UPDATE
- **Partner No.**: PXICLINT600
- **Partn.Type**: LS
- **Port**: SAPP XII

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<th>Fld name</th>
<th>Fld cont.</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIT_USD</td>
<td>423.26</td>
</tr>
<tr>
<td>PO_DOC</td>
<td>46000006451</td>
</tr>
<tr>
<td>PO_LINE</td>
<td>00001</td>
</tr>
<tr>
<td>SDN</td>
<td>46000006451-00001</td>
</tr>
<tr>
<td>FUNDS_CTR</td>
<td>936EE</td>
</tr>
<tr>
<td>COMMIT_ITEM</td>
<td>26RB</td>
</tr>
<tr>
<td>FUND</td>
<td>202010012</td>
</tr>
<tr>
<td>FUNC_GRID</td>
<td>432142F198</td>
</tr>
<tr>
<td>COST_CTR</td>
<td>0040202964</td>
</tr>
</tbody>
</table>
Alternate View of IDocs

- **T-Code ZOS_IFV**
  - Allows a user to view all the Data segments of an IDoc at once, export the segments into a spreadsheet, and save the spreadsheet to their computer.
Alternate View of IDocs

- **Segment Field:**
  - For the Header detail, type “Z1SSC_AXOL_INV_PO_HDR”
  - For the Item detail, type “Z1SSC_AXOL_INV_PO_ITEM”

- **Clear the “Created On” field**
  - With the field cleared, the user can type in a single IDoc number, or list multiple IDoc numbers

- **For a single IDoc number:**
  - Type the IDoc number in the first “IDoc number” field

- **For multiple IDoc numbers:**
  - Press the arrow next to the “IDoc number” field
  - The user can type in multiple IDoc numbers on this screen
  - The user can also copy a list of IDoc numbers from an Excel spreadsheet, then click the top box under the “Single Value” column, and press the “Paste” button

- **Execute**
# Alternate View of IDocs

## Retrieve IDOC Segment Field Values

<table>
<thead>
<tr>
<th>IDoc no.</th>
<th>Status</th>
<th>Created on</th>
<th>Seg num.</th>
<th>Status text</th>
<th>Field 1</th>
<th>Content 1</th>
<th>Field 13</th>
<th>Content 13</th>
<th>Field 14</th>
<th>Content 14</th>
<th>Field 20</th>
<th>Content 20</th>
</tr>
</thead>
<tbody>
<tr>
<td>2838745</td>
<td>51</td>
<td>02/01/2013</td>
<td>2</td>
<td>Exceeds Tolerance and Limit, PO 4600000596, line 00001 by $50.00.</td>
<td>AMT_USD</td>
<td>200</td>
<td>PO_DOC</td>
<td>4600000596</td>
<td>PO_LINE</td>
<td>00001</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838746</td>
<td>51</td>
<td>02/01/2013</td>
<td>3</td>
<td>Exceeds Tolerance and Limit, PO 4600000596, line 00001 by $50.00.</td>
<td>AMT_USD</td>
<td>205</td>
<td>PO_DOC</td>
<td>4600000596</td>
<td>PO_LINE</td>
<td>00002</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838748</td>
<td>51</td>
<td>02/01/2013</td>
<td>2</td>
<td>Exceeds Tolerance and Limit, PO 4600000596, line 00001 by $50.00.</td>
<td>AMT_USD</td>
<td>200</td>
<td>PO_DOC</td>
<td>4600000596</td>
<td>PO_LINE</td>
<td>00001</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838749</td>
<td>51</td>
<td>02/01/2013</td>
<td>3</td>
<td>Exceeds Tolerance and Limit, PO 4600000596, line 00001 by $50.00.</td>
<td>AMT_USD</td>
<td>210</td>
<td>PO_DOC</td>
<td>4600000596</td>
<td>PO_LINE</td>
<td>00002</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838750</td>
<td>51</td>
<td>02/01/2013</td>
<td>2</td>
<td>PO line 4600000596 - 00002 already closed</td>
<td>AMT_USD</td>
<td>140</td>
<td>PO_DOC</td>
<td>4600000596</td>
<td>PO_LINE</td>
<td>00001</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838751</td>
<td>51</td>
<td>02/01/2013</td>
<td>3</td>
<td>PO line 4600000596 - 00002 already closed</td>
<td>AMT_USD</td>
<td>2</td>
<td>PO_DOC</td>
<td>4600000596</td>
<td>PO_LINE</td>
<td>00002</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838753</td>
<td>51</td>
<td>02/04/2013</td>
<td>2</td>
<td>Exceeds Tolerance and Limit, PO 4600000598, line 00001 by $2.00.</td>
<td>AMT_USD</td>
<td>10</td>
<td>PO_DOC</td>
<td>4600000598</td>
<td>PO_LINE</td>
<td>00001</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2838754</td>
<td>51</td>
<td>02/04/2013</td>
<td>2</td>
<td>Exceeds Tolerance and Limit, PO 4600000598, line 00001 by $40.00.</td>
<td>AMT_USD</td>
<td>140</td>
<td>PO_DOC</td>
<td>4600000599</td>
<td>PO_LINE</td>
<td>00001</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
<tr>
<td>2842851</td>
<td>51</td>
<td>02/12/2013</td>
<td>2</td>
<td>PO line 4600000605 - 00001 already closed</td>
<td>AMT_USD</td>
<td>1</td>
<td>PO_DOC</td>
<td>4600000605</td>
<td>PO_LINE</td>
<td>00001</td>
<td>WBS</td>
<td>0000127.4</td>
</tr>
</tbody>
</table>
Successful IDoc Messages

• EDI-821 IDocs
  – “Purchase Order has been updated”

• EDI-810 IDocs
  – “Document MIRO Invoice 51XXXXXXX 20XX Posted Successfully”
  – “Document MIRO Credit Memo 51XXXXXXX 20XX Posted Successfully”
  – “Document FB65 Credit Memo 17XXXXXXX 20XX Posted Successfully”
## Common EDI-821 PO IDoc Errors

<table>
<thead>
<tr>
<th></th>
<th>Error Message</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>“Exceeds Tolerance and Limit. PO 46XXXXXXXX, line XXXXX by $XXXX.”</td>
<td>Transaction values in the IDoc exceed both the 10% Tolerance and the $100 Limit. Open the PO in ME22N. For each red Data Record, update the corresponding PO line item amount on the PO’s Limits tab (in both Expected Amount and Overall Amount fields). <strong>NOTE:</strong> If the PO Line already contains a “Purchase Order History” tab, there is already an invoice on this PO line (most likely from a prior billing cycle). If this is the case, the PO line’s Expected Amount and Overall Amount will need to be increased to cover any additional funding needed for the current Bill Cycle’s charges.</td>
</tr>
<tr>
<td>2</td>
<td>“Overall budget exceeded by XX.XX USD (GFEBS AVC LEDGER) for document item XXXXX”</td>
<td>The transaction exceeded the PO line amount and was within tolerance, but there are not enough available funds on the associated line of accounting for the program to make the update. Either funds need to be moved to the PO line’s current line of accounting or the line of accounting can be changed on the PO (via the Limits tab -&gt; green arrow). Then the PO line item amount should be increased.</td>
</tr>
</tbody>
</table>
## Common EDI-821 PO IDoc Errors

<table>
<thead>
<tr>
<th>Error Message</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td>3. “PO Doc-Line 46XXXXXXXXXX-XXXXX not found”</td>
<td>The PO doc-line is deleted. Open the PO in ME22N. Highlight and undelete the deleted line.</td>
</tr>
<tr>
<td>4. “PO line already closed 46XXXXXXXXXX-XXXXX”</td>
<td>The PO line has the Final Invoice Indicator checked. Open the PO in ME22N and click to the invoice tab. Uncheck the “Final Invoice Indicator” and save.</td>
</tr>
<tr>
<td>5. “No PO Line Items found in GFEBS for PO Line” or “No PO Line Items found in GFEBS for SDN”</td>
<td>This occurs if there was a manually created Order in Access Online, instead of a GFEBS PR/PO created eOrder (electronic Order). <strong>DFAS manual pay required for the Managing Account’s statement.</strong></td>
</tr>
</tbody>
</table>

4/9/2013
## Common EDI-810 Invoice IDoc Errors

<table>
<thead>
<tr>
<th>Error Message</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.</strong> “Cannot create MIRO Invoice, PO IDOC XXXXXXX failed” OR</td>
<td>This occurs when any EDI-821 IDocs for this Managing Account and Bill Cycle failed. Open additional status 51 messages to get more information (and possibly additional failed EDI-821 IDocs). The PO IDoc number is the failed EDI-821 IDoc, which should be opened in WE02. This IDoc will direct you to the PO line that failed and corrections need to be made. Additionally, in the IDoc display, the status 51 error just below this one will give you that specific EDI-821 IDoc’s error message. Correcting that PO in ME22N will allow the EDI-821/810 IDocs to reprocess successfully.</td>
</tr>
<tr>
<td>“Cannot create MIRO Credit Memo, PO IDOC XXXXXXX failed” OR</td>
<td></td>
</tr>
<tr>
<td>“Cannot create FB65 Credit Memo, PO IDOC XXXXXXX failed”</td>
<td></td>
</tr>
<tr>
<td><strong>2.</strong> “Value exceeds limit XXXX USD in PO”</td>
<td>At least one PO in the IDoc does not have enough funds to be invoiced. Find a failed EDI-821 IDoc for this account and update the PO.</td>
</tr>
<tr>
<td>Error Message</td>
<td>Resolution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>3. “PO Document/Line 46XXXXXXXX-XXXXX not found in GFEBS”</td>
<td>The PO doc-line is deleted. Open the PO in ME22N. Highlight and undelete the deleted line.</td>
</tr>
<tr>
<td>4. “PO line already closed 46XXXXXXXX XXXXX” Or “PO line 46XXXXXXXXXXX - XXXXX already closed”</td>
<td>The PO line has the Final Invoice Indicator checked. Open the PO in ME22N and click to the invoice tab. Uncheck the “Final Invoice Indicator” and save.</td>
</tr>
<tr>
<td>5. “Incoming invoice is not allowed (WBS XXXXXXX)”</td>
<td>Open the WBS in CJ20N. Change status from “CREATED” to “RELEASED”</td>
</tr>
<tr>
<td>6. “Transaction is not allowed. Fund is expired.”</td>
<td>Open the PO in ME22N and check the line of accounting under the Account Assignment tab. The PO will need to be updated to change the fund.</td>
</tr>
<tr>
<td>Error Message</td>
<td>Resolution</td>
</tr>
<tr>
<td>--------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>7. “Functional Area ‘Army’ is not allowed”</td>
<td>A rebate PR/PO was created with a Functional Area of “Army” in the line of accounting. Open the PO in ME22N and click to the Account Assignment tab.</td>
</tr>
<tr>
<td>8. “Reversal value greater than value invoiced to date”</td>
<td>This EDI-810 IDoc is trying to post a credit memo for returns (not rebates). Returns need to be matched against a PO line that has been invoiced (or will be in the same Bill Cycle) for at least the dollar amount of the return. If that invoice is failing to post, that would cause this credit memo to also fail. It will reprocess successfully once the corresponding invoice does post. If this is failing because there will be no invoice against the PO line (or there is an invoice, but not for enough funds), this IDoc will never reprocess to post the MIRO Credit Memo. Example: Purchase made, but return amount is higher than the debit due to exchange rate fluctuation. Example: Rebate matched to Debit PR DFAS manual pay required for the Managing Account’s statement.</td>
</tr>
<tr>
<td>Error Message</td>
<td>Resolution</td>
</tr>
<tr>
<td>------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>“Missing required field. PO or PIIN or SDN”</td>
<td>This occurs if there was a manually created eOrder, instead of a GFEBS PR/PO created eOrder.</td>
</tr>
<tr>
<td>or</td>
<td><strong>DFAS manual pay required for the Managing Account’s statement.</strong></td>
</tr>
<tr>
<td>“SDN XXXXXXXX/XXXX not found in GFEBS in PIIN field”</td>
<td><strong>DFAS manual pay required for the Managing Account’s statement.</strong></td>
</tr>
</tbody>
</table>
Reprocess EDI-821 PO IDocs

ATTENTION: THIS SHOULD ONLY BE COMPLETED BY KNOWLEDGABLE INTERFACE PROCESSING MONITORS THAT ALSO HAVE ACCESS TO UPDATE PURCHASE ORDERS.

THIS MUST NOT BE USED TO PROCESS AN EDI-810 INVOICE SINCE YOUR USER ID WILL BE IDENTIFIED AS HAVING PROCESSED THAT INVOICE.

- T-Code BD87
Reprocess EDI-821 PO IDocs

- For a single IDoc number:
  - Type the IDoc number in the first “IDoc Number” field
- For multiple IDoc numbers:
  - Press the arrow next to the “IDoc Number” field
  - The user can type in multiple IDoc numbers on this screen
  - The user can also copy a list of IDoc numbers from an Excel spreadsheet, then click the top box under the “Single Value” column, and press the “Paste” button
  - Click “Execute”
- Cleared the “Changed On” fields
- Click “Execute”
Reprocess EDI-821 PO IDocs

- On the next screen, expand all the lines and highlight (click) the bottom status line.

- Press F8 or Click “Process”
Reprocess EDI-821 PO IDocs

- The next screen will immediately show the status of the IDoc
  - For successful IDocs, the new status will be 53 and a success message will be displayed
  - For failed IDocs, the new status will be 51 and the error will be provided

EXAMPLE: