

West Point - W52P1J-14-R-0045
Questions & Answers as of 11 July 2014

#	Question	Answer
1	Past Performance is not part of the evaluation criteria. Will the Government still look at capabilities of a team as documented in the Step 2 BOA process?	No, the Government will only review the information contained in your task order proposal submitted in response to the West Point RFP.
2	Attachment 0013, Mission Essential Services is listed as requiring "strict compliance". This Attachment lists the Mission Essential Services at West Point. What aspect of the Section L submission must be in compliance with this list?	Please refer to section L.5.2.1.2 for specific submission instructions and section M.5.1.3 for how the Government will evaluate the Mission Essential Contractor Services.
3	Regarding 24/7 operations, is there a rule to have at least 2 people on duty at all times?	Per PWS 5.14.6, the contractor shall provide a vehicle operator as a standby driver for sedan, carry all, truck and bus on duty 24 hours per day, 7 days a week. Per PWS paragraph 5.17.1, the contractor shall provide a dispatcher 24 hours per day, 7 days a week.
4	Does the equipment density list include all DPW equipment for which the contractor has responsibility to maintain?	Yes.
5	While ASP functions (operations) are not a part of this contract, is supply or maintenance support from this contract going to support the ASP?	No.
6	Is the ASP operated by the Government or another contract at this time?	The Government.
7	Will the addition of the radio maintenance support be a CBA position?	This requirement does not exist in the current requirement, therefore the current CBA does not cover this function.
8	Will the contractor be responsible for contracting additional assets when the inventory is all tasked out?	No, not for local events such as home football games. PWS 5.17.3.2 requires the contractor to arrange commercial charter bus transportation utilizing the Group Operational Passenger System (GOPAX) or with military SDDC approved carriers for group travel.
9	Tactical radios - Is the contractor required to perform component repair on these radios? Who has been performing the maintenance on these radios?	Yes, the contractor will be required to perform component repair. This function is currently performed by a supporting depot and not by the current contract.
10	Per PWS 5.12.3 Fuel - Contractor needs to use Government system, who does this function at this time?	Currently, the contractor uses the Fuel Master print-out and provides it to the Government Fuel Accountant. The Government Fuel Accountant orders the fuel and will continue to do so.
11	Harborcraft - Is there equipment available or assigned to the contractor for dry docking the vessels? Are there currently certified crane operators on staff who dry dock the vehicles?	No, there isn't any equipment available to remove the boat. However, there is equipment available to stabilize once removed. There are no certified crane operators.
12	PWS requires contractor to make commercial charter arrangements. Will this requirement remain?	Yes.
13	Per PWS 5.1, is there any requirement for contractor to maintain equipment at "other" locations (e.g. generators at fixed sites or field locations) [other than recovery]	Yes, there are fixed back-up building generators dispersed throughout the West Point cantonment area; and equipment at 2d Aviation Detachment in New Windsor: 2 equipment tugs, 2 sweepers, 1 forklift, 1 4x4 gator utility vehicle, 1 man lift, 1 lawn mower, 1 pallet jack, 1 air compressor, 1 pressure washer and trackless yard tractor. This information is included in Exhibit Q.
14	Per paragraph 5.1, if "maintenance" operations are really a substitute of the TMP, then why are they not all captured in the transportation section?	The West Point consolidated maintenance operation is located at the West Point transportation motor pool, and is considered part of the motor pool operation. Motor pools across the Army often consist of and co-locate both transportation and maintenance functions - especially when the main effort for maintenance is vehicles. It is true that some Army posts do not do this, but this is how West Point has chosen to operate. Although transportation and maintenance functions are co-located at the West Point TMP, this does not imply that maintenance is somehow subordinate to transportation, nor that transportation is somehow subordinate to maintenance. They are complementary functions.
15	Radio maintenance. The transportation Division Chief is discussing requirement for the contractor to "maintain and account for radios (tactical)", and there are 3,840 productive hours for this in TE 5 MST 0001. If there is no facility, or current requirement, how do we bid?	The contractor will develop a tactical radio repair plan to include recommendations for repair location which will be provided as a CDRL submittal after award. Additional clarity will be provided in the final RFP.
16	Original draft (April) stated that body work was from jobs with less than \$500 value (damage). Is that still the case...the body shop did not appear to contain heavy (metal bending / machine and equipment). What is the level of body work tasks makes up 9,800 hours? What percentage is "canvas repair"?	Body work includes all jobs. Reference to jobs less than \$500 is an error and will be removed from the PWS. The body shop operation has metal bending and machine equipment located in the welding shop and is itemized on the GFE/GFP exhibit. 90% of body work, 10% is canvas work. This will be further clarified in the final RFP.
17	The MST shows ISSA work, but all we saw was a shop stock in the TMP and Arms Room Storage. Why is the Government classifying these supply tasks as ISSA work? This will skew organizational charts and solutions, labor expertise, etc.	The previous MST draft showed ISSA tasks. The current MST does not show ISSA tasks.
18	Per PWS 5.14, is the drivers training function limited to reviewing paperwork and issuing licenses? MST does not show written testing or road testing.	The driver training function is not limited to reviewing paperwork and issuing licenses. PWS 5.17.12.1 states, "The contractor shall operate and manage the West Point driver training, testing, and licensing program." The MST states, "Receive and Review Request for Licensing, Review driving records, Conduct Training/Testing, Generate/Issue DA348, Generate/Issue OF346."

West Point - W52P1J-14-R-0045
Questions & Answers as of 11 July 2014

19	CBA allows employees to be paid by check/cash versus direct deposit. How often (%) does this happen?	The Government is not required to maintain this type of data; therefore, this information cannot be provided
20	What are the average years of service for West Point contract employees?	The Government is not required to maintain this type of data; therefore, this information cannot be provided
21	Does the contractor arrange for commercial charters if transportation capability is exceeded?	Please refer to question 8 above.
22	Is the contractor responsible for repairing docking at the harbor?	No. However, the contractor is responsible for identifying, requesting, and coordinating dock repairs with the West Point Department of Public Works in accordance with 1.7.5 of the PWS.
23	Is the extent of contractor harbor responsibilities only for the 3 boats that were viewed on the site visit?	Yes, the contractor is responsible for non-maritime maintenance on the three boats, and responsible for managing/coordinating harborcraft facility maintenance with the Department of Public Works in accordance with 1.7.5 of the PWS.
24	How large is the arms room?	Washington Hall, Bldg 745B is 5000 SQ FT , Bldg 917 is 2000 SQ FT. This information will be added to the Technical Exhibit.
25	How many weapons/items are there in the arms rooms?	13,000 pieces of serialized equipment and all the equipment to support them (BII etc). This will be added to Exhibit Q.
26	How many arms rooms are there?	Please refer to question 24 above.
27	What are the hours of operations of the arms room?	Most of the time 0745 till 1630 however there are times we Flex and times we are required to do OT based on customer requirements. This will be further clarified in the final RFP.
28	Who fuels the harborcraft boats?	The harbormaster in conjunction with the Government fuel accountant.
29	What are the challenges experienced with the TMP being located 5 miles away from the activities being supported on the main post?	Transporting disabled vehicles and equipment to TMP. To overcome this, the Government supplies contractor with one GSA roll back tow truck and one Tactical wrecker. If it exceeds this capability, supported customers are responsible for transporting equipment to TMP, or contractor repairs forward on site. This will be further clarified in the final RFP.
30	Who performs inventory management audits on weapons room? Is the contractor responsible? Who coordinates shipping and receipt of weapons?	The government arms room supervisor. The government small arms repairmen. The contractor is not responsible.
31	Are there any maintenance, repair, shipping or receiving requirements for the contractor for the tactical radios?	Yes. The contractor is responsible for all tactical radio repairs, services, and maintenance management.
32	Are weapons room and radio storage 24/7 operations or normal duty hours only?	Please refer to question 27 above.
33	Is there a constant shuttle route around campus during duty hours or are all pickups coordinated through dispatch? Are there different requirement in winter months?	When established, shuttle routes are constant. Shuttle requirements change, however, based on ongoing construction projects which impact available parking areas over time - causing changes to shuttle requirements
34	Are there standard vehicle in commission rates and dispatch response times?	Per PWS 5.14.6, the standby driver is required to respond to a call for support within 20 minutes.
35	Do any of the contractor positions require security clearance?	No.
36	Are there any environmental requirements for contractor as far as environmental in maintenance shop or car wash area?	No.
37	Is there any planned renewable power system implementation during the next performance period. If yes, what impact will the renewable power system have on the LRC? If not, what type of energy security is presently in place? Is there a continuation of operations plan available?	No.
38	Per PWS 5.2.7, is there a standard dry docking process and is it included in the PWS?	No, the PWS does not include a standard dry-docking process. The dry-docking process involves lifting the two smaller boats in/out of the water in spring/fall, and arranging for the dry-docking of the larger boat once every 5 years. This will be clarified in the final RFP.
39	Per PWS 5.15.2, is the contractor required to support commercial augmentation when necessary?	The Government does not understand question.
40	Will the quantity and type of radios be provided as well as the location of associated maintenance facility?	The quantity and types of radios is specified at Exhibit Q. The contractor will develop a tactical radio repair plan to include recommendations for repair location. This will further clarified in the final RFP.
41	Per PWS 5.2.7, 5.2.9, is the fire boat part of the emergency equipment? Who does the maintenance?	The fire boat is part of emergency equipment. The contractor is responsible for maintaining it.
42	Per PWS 5.13.1, will the contractor be responsible for accounting for parts within the Armory needed/used by armorer?	The contractor will not perform maintenance, and will not be responsible for repair parts. The armorers will issue, receive, and inventory arms room items. Government personnel perform small arms repair.
43	Can the Government provide a document which gives CBA labor category descriptions similar to the SCA Directory of Occupations?	Yes. We will provide descriptions only for those labor categories in the CBA that do not have an exact corresponding SCA category.
44	Can the Government elaborate on its evaluation of cost realism?	Please refer to paragraph M.5.3.1 of the RFP.
45	What percentage of the GSA fleet is on reoccurring dispatch versus on-demand dispatch?	70% on dispatch, 30% on demand. This will clarified in the final RFP

West Point - W52P1J-14-R-0045
Questions & Answers as of 11 July 2014

46	Is GSA maintenance captured in SAMS?	Yes.
47	As communications/electronics maintenance seems to be a new requirement, there is no labor category in the CBA corresponding to 23180-83 Electronics Technician Maintenance (I-III). Can the Government provide a direct labor category rate for that requirement; alternatively Offerors can use the SCA direct rates pending further negotiations with the union?	Generally, if the CBA does not currently cover the requirement, the Offerors may refer to the SCA guide to determine the appropriate labor categories to fulfill the requirement.
48	Exhibit Q lists a "Truck, Forklift" as an "Unauthorized Item". Is this item under the contract?	Truck, Forklift is part of mess hall equipment, which is being deleted from Exhibit Q.
49	Will the contractor be involved in forecast needs of major event transportation?	Yes. The contractor is responsible for anticipating requirements for scheduled events, and for participating in the planning of these events in conjunction with supported West Point organizations. See PWS 1.4.5. "The Project Manager or designated alternate is required to attend briefings, conferences, and other Government designated meetings as required..."
50	Will contractor be required to secure ATF license for arms room management?	No, however they will be required to pass the AA&E (DA Form 7281) background check once on board in order to be in the Armory and it is required to be redone every three years. This will be clarified in the final RFP.
51	Are the mentioned zodiac craft covered separate from harborcraft and how many are there?	Zodiac boats are not considered part of harborcraft. There are 15, and they are itemized in Exhibit Q.
52	Contractor is only responsible for the harborcraft docks. Are the docks themselves maintained by the contractor?	The contractor is responsible for managing/coordinating harborcraft facility maintenance, including docks, with the Department of Public Works in accordance with 1.7.5 of the PWS.
53	Is harborcraft refueling a manned operation?	No, and there is no contractor requirement for harborcraft fuel. It is performed by the government harbormaster and government fuel accountant.
54	Does the contractor provide watercraft captains? Are there hours of operation?	No. All harborcraft personnel are government employees.
55	Is Building 917 Warehouse the location of the arms storage? MST cannot possibly reflect inventory of 10K weapons and 40K sensitive items monthly (1920)? Seems low.	Please refer to question 24 above.
56	Are supported agencies (reimbursable) hours under different CLINs?	There are different CLINs for supported agencies if/when they have reimbursable costs
57	Are little golf carts (shuttle) vehicles repaired by the contractor? Are golf course golf carts covered? Battery or fuel operated? If battery, is battery maintenance performed?	Electric vehicles are maintained by the contractor. Golf course golf carts are not. Please refer to Exhibit Q.
58	Per PWS 5.12.5, Are real property fixed generators the responsibility of the contractor (maintenance, fuel)?	Real property fixed generators are the contractor's responsibility to repair and service. They are DPW's responsibility to refuel. This information is included in Exhibit N.
59	Per PWS 5.12.1, manhours on MST bulk fuel do not seem to reflect 24/7 - 365 day operations (manned) and provide POL products.	Bulk fuel operations are performed during normal duty hours (0745-1630). The fuel stations are self-service, are unmanned after normal duty hours, and are 24/7. This will be clarified in the final RFP.
60	"contractor shall..."requisition"...petroleum...are we or is the Government? 15.13.3 states "Contractor is recording posting and forwarding..."	The Government does not understand the question.
61	Is there any rail equipment utilized on the facility?	No.
62	Is propane fuel utilized for any of the TMP vehicles? If so, are they trailored to the filling post or are tanks transported?	No.
63	Per PWS 5.17.3.2, commercial charters - who is responsible for obtaining commercial charter support when TMP assets require augmentation, the Government or the contractor?	Please refer to question 8 above.
64	Per PWS 5.2.5, where are radio repairs and preventative maintenance actions performed?	Please refer to question 15 above.
65	Per PWS 5.2.7.1, with the wharf area under construction, where are boats dry docked?	Wharf area under construction will be complete before dry docking in November
66	Per PWS 5.13, do inventory of weapons, optics, night vision devices, etc. up to date and contained in SAMS-E?	Arms rooms items will be entered into the SAMS-E data base for purposes of maintenance management, but not as a function of inventory. The Government enters into PBUSE for purposes of inventory. This will be clarified in the final RFP.
67	Per PWS 1.2.3, New Windsor, NY work. Is the workload to support this requirement included in the minimum hours reflected in TE 5 M-S-T Minimum Productive Hours and associated workload?	Yes
68	Per PWS 5.1.3.1, Industry Standards. What industry standard should Offerors follow when establishing its maintenance operations for "flat rate/graded shop" mechanic classifications, organization, and performance incentives?	A flat rate graded shop is not compatible with this government operation, and this criteria will be deleted from the PWS.
69	Per PWS 5.1.3.1. Is the contractor compensated based on the industry standards for a "flat rate/graded shop" execution methodology?	A flat rate graded shop is not compatible with this government operation, and this criteria will be deleted from the PWS.
70	Per PWS 5.1.3.1. Is this performance approach even possible with a Collective Bargaining Agreement covering maintenance personnel?	A flat rate graded shop is not compatible with this government operation, and this criteria will be deleted from the PWS.
71	Per PWS 1.10.13, Custodial. Is the Government providing custodial services to the contractor? If so, why are there custodial hours in TE 5 M-S-T Minimum Productive Hours and associated workload data?	The government is not providing custodial services to the contractor. The PWS states that, "The Government may provide scheduled custodial services for Contractor operated administrative areas on a limited basis based on current DPW contract." However, that DPW contract has since expired, and this sentence will be removed from the PWS.

West Point - W52P1J-14-R-0045
 Questions & Answers as of 11 July 2014

72	Per PWS 1.7.5, Self Help. Please provide workload data for self-help maintenance service requirements.	960 hrs. This will be clarified in the final RFP.
73	Per PWS 1.12.1, ODCs. Please clarify if the cost of uniforms as required by the PWS are covered by ODC CLINs?	Yes, these are covered by the ODC CLINS. This will be clarified in the final RFP.
74	Per PWS 3.8.8. Are hours for snow removal included in TE 5 M-S-T Minimum Productive Hours and associated workload data? If not, are these subcontracted costs covered by the ODC CLIN?	Yes, these are included.
75	Per PWS 5.1.3.4. What vehicle classifications, i.e., light medium, heavy, bus, are transport to and from GSA vendors?	All classes of vehicles are transported to/from GSA vendors.
76	Per PWS 5.11 and TE 1 G-005. Please confirm a Supply Manager is required for PWS 5.11, Installation Supply and Services.	A supply manager is not needed, and will be removed from the PWS and appropriate exhibits.
77	Per PWS 5.12.5. Please confirm the contractor is responsible for generator repair. Isn't repair a DPW function? Is workload included in TE 5 M-S-T Minimum Productive Hours and associated workload data?	The contractor is responsible for generator repair, and this is not a DPW function. This information is included in Exhibit N.
78	PWS 5.2 and TE 1 G-005. The PWS does not call for small arms repair, why does TE 1 G-5 require a small arms repair supervisor/lead as "key" position?	Small arms repair is not a requirement, and the small arms repair supervisor also is not required. It will be removed as a key position.
79	Per PWS 5.14.6. Are the man-hour required by the standby drive requirement included in the minimum productive hours provided in the TE 5 M-S-T Minimum Productive Hours and associated workload.	Yes. It is included as part of the 42,090 transport hours in the MST.
80	Is surge data included in workload data?	Yes
81	Is dispatch to reimbursable customers as well as West Point?	Yes
82	Are the numbers reflected for dispatching reflected in the workload data?	Yes
83	For labor categories that are not included in the SCA, can you provide a description of the labor category?	Yes. See question 46.
84	Does the Government have a preference of Part time vs. full time positions?	No
85	Is there a requirement for having a minimum of 2 personnel at all time?	No
86	Self Service Fuel Operator. Are they 24/7 or normal duty hours?	Normal duty hours: 0745-1630. This will be clarified in the final RFP.
87	Is only bulk fuel required?	Yes.
88	Will the Government issue Evaluation Notices?	The Government does not intend to open discussions. Please see paragraph L.1.2. of the RFP.