

United States Military Academy (USMA) at West Point, NY  
W52P1J-14-R-0045  
Final Questions Answers - 18 August 2014

#	Question	Answer
1	Past Performance is not part of the evaluation criteria. Will the Government still look at capabilities of a team as documented in the Step 2 BOA process?	No, the Government will only review the information contained in your task order proposal submitted in response to the West Point RFP.
2	Attachment 0013, Mission Essential Services is listed as requiring "strict compliance". This Attachment lists the Mission Essential Services at West Point. What aspect of the Section L submission must be in compliance with this list?	Please refer to section L.5.2.1.2 for specific submission instructions and section M.5.1.3 for how the Government will evaluate the Mission Essential Contractor Services.
3	Regarding 24/7 operations, is there a rule to have at least 2 people on duty at all times?	Per PWS 5.14.6, the contractor shall provide a vehicle operator as a standby driver for sedan, carry all, truck and bus on duty 24 hours per day, 7 days a week. Per PWS paragraph 5.17.1, the contractor shall provide a dispatcher 24 hours per day, 7 days a week.
4	Does the equipment density list include all DPW equipment for which the contractor has responsibility to maintain?	Yes.
5	While ASP functions (operations) are not a part of this contract, is supply or maintenance support from this contract going to support the ASP?	No.
6	Is the ASP operated by the Government or another contract at this time?	The Government.
7	Will the addition of the radio maintenance support be a CBA position?	This requirement does not exist in the current requirement, therefore the current CBA does not cover this function.
8	Will the contractor be responsible for contracting additional assets when the inventory is all tasked out?	No, not for local events such as home football games. PWS 5.17.3.2 requires the contractor to arrange commercial charter bus transportation utilizing the Group Operational Passenger System (GOPAX) or with military SDDC approved carriers for group travel.
9	Tactical radios - Is the contractor required to perform component repair on these radios? Who has been performing the maintenance on these radios?	Yes, the contractor will be required to perform component repair. This function is currently performed by a supporting depot and not by the current contract.
10	Per PWS 5.12.3 Fuel - Contractor needs to use Government system, who does this function at this time?	Currently, the contractor uses the Fuel Master print-out and provides it to the Government Fuel Accountant. The Government Fuel Accountant orders the fuel and will continue to do so.
11	Harborcraft - Is there equipment available or assigned to the contractor for dry docking the vessels? Are there currently certified crane operators on staff who dry dock the vehicles?	No, there isn't any equipment available to remove the boat. However, there is equipment available to stabilize once removed. There are no certified crane operators.
12	PWS requires contractor to make commercial charter arrangements. Will this requirement remain?	Yes.
13	Per PWS 5.1, is there any requirement for contractor to maintain equipment at "other" locations (e.g. generators at fixed sites or field locations) [other than recovery]	Yes, there are fixed back-up building generators dispersed throughout the West Point cantonment area; and equipment at 2d Aviation Detachment in New Windsor: 2 equipment tugs, 2 sweepers, 1 forklift, 1 4x4 gator utility vehicle, 1 man lift, 1 lawn mower, 1 pallet jack, 1 air compressor, 1 pressure washer and trackless yard tractor. This information is included in Exhibit Q.
14	Per paragraph 5.1, if "maintenance" operations are really a substitute of the TMP, then why are they not all captured in the transportation section?	The West Point consolidated maintenance operation is located at the West Point transportation motor pool, and is considered part of the motor pool operation. Motor pools across the Army often consist of and co-locate both transportation and maintenance functions - especially when the main effort for maintenance is vehicles. It is true that some Army posts do not do this, but this is how West Point has chosen to operate. Although transportation and maintenance functions are co-located at the West Point TMP, this does not imply that maintenance is somehow subordinate to transportation, nor that transportation is somehow subordinate to maintenance. They are complementary functions.
15	Radio maintenance. The transportation Division Chief is discussing requirement for the contractor to "maintain and account for radios (tactical)", and there are 3,840 productive hours for this in TE 5 MST 0001. If there is no facility, or current requirement, how do we bid?	The contractor will develop a tactical radio repair plan to include recommendations for repair location which will be provided as a CDRL submittal after award. Additional clarity will be provided in the final RFP.
16	Original draft (April) stated that body work was from jobs with less than \$500 value (damage). Is that still the case...the body shop did not appear to contain heavy (metal bending / machine and equipment). What is the level of body work tasks makes up 9,800 hours? What percentage is "canvas repair"?	Body work includes all jobs. Reference to jobs less than \$500 is an error and will be removed from the PWS. The body shop operation has metal bending and machine equipment located in the welding shop and is itemized on the GFE/GFP exhibit. 90% of body work, 10% is canvas work. This will be further clarified in the final RFP.
17	The MST shows ISSA work, but all we saw was a shop stock in the TMP and Arms Room Storage. Why is the Government classifying these supply tasks as ISSA work? This will skew organizational charts and solutions, labor expertise, etc.	The previous MST draft showed ISSA tasks. The current MST does not show ISSA tasks.
18	Per PWS 5.14, is the drivers training function limited to reviewing paperwork and issuing licenses? MST does not show written testing or road testing.	The driver training function is not limited to reviewing paperwork and issuing licenses. PWS 5.17.12.1 states, "The contractor shall operate and manage the West Point driver training, testing, and licensing program." The MST states, "Receive and Review Request for Licensing, Review driving records, Conduct Training/Testing, Generate/Issue DA348, Generate/Issue OF346."
19	CBA allows employees to be paid by check/cash versus direct deposit. How often (%) does this happen?	The Government is not required to maintain this type of data; therefore, this information cannot be provided
20	What are the average years of service for West Point contract employees?	The Government is not required to maintain this type of data; therefore, this information cannot be provided
21	Does the contractor arrange for commercial charters if transportation capability is exceeded?	Please refer to question 8 above.
22	Is the contractor responsible for repairing docking at the harbor?	No. However, the contractor is responsible for identifying, requesting, and coordinating dock repairs with the West Point Department of Public Works in accordance with 1.7.5 of the PWS.
23	Is the extent of contractor harbor responsibilities only for the 3 boats that were viewed on the site visit?	Yes, the contractor is responsible for non-maritime maintenance on the three boats mentioned during the site visit and as referred to in PWS paragraph 5.2.7 and 5.2.7.1. Contractor is also responsible for managing/coordinating harborcraft facility maintenance with the Department of Public Works in accordance with 1.7.5 of the PWS.
24	How large is the arms room?	Washington Hall, Bldg 745B is 5000 SQ FT , Bldg 917 is 2000 SQ FT. This information will be added to the Technical Exhibit.

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25	How many weapons/items are there in the arms rooms?	13,000 pieces of serialized equipment and all the equipment to support them (BII etc). This will be added to Exhibit Q.
26	How many arms rooms are there?	Please refer to question 24 above.
27	What are the hours of operations of the arms room?	Most of the time 0745 till 1630 however there are times we Flex and times we are required to do OT based on customer requirements. This will be further clarified in the final RFP.
28	Who fuels the harborcraft boats?	The harbormaster in conjunction with the Government fuel accountant.
29	What are the challenges experienced with the TMP being located 5 miles away from the activities being supported on the main post?	Transporting disabled vehicles and equipment to TMP. To overcome this, the Government supplies contractor with one GSA roll back tow truck and one Tactical wrecker. If it exceeds this capability, supported customers are responsible for transporting equipment to TMP, or contractor repairs forward on site. This will be further clarified in the final RFP.
30	Who performs inventory management audits on weapons room? Is the contractor responsible? Who coordinates shipping and receipt of weapons?	The government arms room supervisor. The government small arms repairmen. The contractor is not responsible.
31	Are there any maintenance, repair, shipping or receiving requirements for the contractor for the tactical radios?	Yes. The contractor is responsible for all tactical radio repairs, services, and maintenance management.
32	Are weapons room and radio storage 24/7 operations or normal duty hours only?	Please refer to question 27 above.
33	Is there a constant shuttle route around campus during duty hours or are all pickups coordinated through dispatch? Are there different requirements in winter months?	When established, shuttle routes are constant. Shuttle requirements change, however, based on ongoing construction projects which impact available parking areas over time - causing changes to shuttle requirements.
34	Are there standard vehicle in commission rates and dispatch response times?	Per PWS 5.14.6, the standby driver is required to respond to a call for support within 20 minutes.
35	Do any of the contractor positions require security clearance?	No.
36	Are there any environmental requirements for contractor as far as environmental in maintenance shop or car wash area?	No.
37	Is there any planned renewable power system implementation during the next performance period. If yes, what impact will the renewable power system have on the LRC? If not, what type of energy security is presently in place? Is there a continuation of operations plan available?	No.
38	Per PWS 5.2.7, is there a standard dry docking process and is it included in the PWS?	No, the PWS does not include a standard dry-docking process. The dry-docking process involves lifting the two smaller boats in/out of the water in spring/fall, and arranging for the dry-docking of the larger boat once every 5 years. This will be clarified in the final RFP.
39	Per PWS 5.15.2, is the contractor required to support commercial augmentation when necessary?	The Government does not understand question.
40	Will the quantity and type of radios be provided as well as the location of associated maintenance facility?	The quantity and types of radios is specified at Exhibit Q. The contractor will develop a tactical radio repair plan to include recommendations for repair location. This will further clarified in the final RFP.
41	Per PWS 5.2.7, 5.2.9, is the fire boat part of the emergency equipment? Who does the maintenance?	The fire boat is part of emergency equipment (reference Tech Exhibit Q TE 5 M-003). The contractor is responsible for maintaining it.
42	Per PWS 5.13.1, will the contractor be responsible for accounting for parts within the Armory needed/used by armorer?	The contractor will not perform maintenance, and will not be responsible for repair parts. The armorers will issue, receive, and inventory arms room items. Government personnel perform small arms repair.
43	Can the Government provide a document which gives CBA labor category descriptions similar to the SCA Directory of Occupations?	Yes. We will provide descriptions only for those labor categories in the CBA that do not have an exact corresponding SCA category, if applicable.
44	Can the Government elaborate on its evaluation of cost realism?	Please refer to paragraph M.5.3.1 of the RFP.
45	What percentage of the GSA fleet is on reoccurring dispatch versus on-demand dispatch?	70% on dispatch, 30% on demand. This will be clarified in the final RFP.
46	Is GSA maintenance captured in SAMS?	Yes.
47	As communications/electronics maintenance seems to be a new requirement, there is no labor category in the CBA corresponding to 23180-83 Electronics Technician Maintenance (I-III). Can the Government provide a direct labor category rate for that requirement; alternatively Offerors can use the SCA direct rates pending further negotiations with the union?	Generally, if the CBA does not currently cover the requirement, the Offerors may refer to the SCA guide to determine the appropriate labor categories to fulfill the requirement.
48	Exhibit Q lists a "Truck, Forklift" as an "Unauthorized Item". Is this item under the contract?	Truck, Forklift is part of mess hall equipment, which is being deleted from Exhibit Q.
49	Will the contractor be involved in forecast needs of major event transportation?	Yes. The contractor is responsible for anticipating requirements for scheduled events, and for participating in the planning of these events in conjunction with supported West Point organizations. See PWS 1.4.5. "The Project Manager or designated alternate is required to attend briefings, conferences, and other Government designated meetings as required..."
50	Will contractor be required to secure ATF license for arms room management?	No, however they will be required to pass the AA&E (DA Form 7281) background check once on board in order to be in the Armory and it is required to be redone every three years. This will be clarified in the final RFP.
51	Are the mentioned zodiac craft covered separate from harborcraft and how many are there?	Zodiac boats are not considered part of harborcraft. There are 15, and they are itemized in Exhibit Q.
52	Contractor is only responsible for the harborcraft docks. Are the docks themselves maintained by the contractor?	The contractor is responsible for managing/coordinating harborcraft facility maintenance, including docks, with the Department of Public Works in accordance with 1.7.5 of the PWS.
53	Is harborcraft refueling a manned operation?	No, and there is no contractor requirement for harborcraft fuel. It is performed by the government harbormaster and government fuel accountant.
54	Does the contractor provide watercraft captains? Are there hours of operation?	No. All harborcraft personnel are government employees.
55	Is Building 917 Warehouse the location of the arms storage? MST cannot possibly reflect inventory of 10K weapons and 40K sensitive items monthly (1920)? Seems low.	Please refer to question 24 above.
56	Are supported agencies (reimbursable) hours under different CLINs?	There are different CLINs for supported agencies if/when they have reimbursable costs.
57	Are little golf carts (shuttle) vehicles repaired by the contractor? Are golf course golf carts covered? Battery or fuel operated? If battery, is battery maintenance performed?	Electric vehicles are maintained by the contractor. Golf course golf carts are not. Please refer to Exhibit Q.

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58	Per PWS 5.12.5, Are real property fixed generators the responsibility of the contractor (maintenance, fuel)?	Real property fixed generators are the contractors responsibility to repair and service. They are DPW's responsibility to refuel. This information is included in Exhibit N.
59	Per PWS 5.12.1, manhours on MST bulk fuel do not seem to reflect 24/7 - 365 day operations (manned) and provide POL products.	Bulk fuel operations are performed during normal duty hours (0745-1630). The fuel stations are self-service, are unmanned after normal duty hours, and are 24/7. This will be clarified in the final RFP.
60	"contractor shall..."requisition"...petroleum...are we or is the Government? 15.13.3 states "Contractor is recording posting and forwarding..."	The Government does not understand the question.
61	Is there any rail equipment utilized on the facility?	No.
62	Is propane fuel utilized for any of the TMP vehicles? If so, are they trailored to the filling post or are tanks transported?	No.
63	Per PWS 5.17.3.2, commercial charters - who is responsible for obtaining commercial charter support when TMP assets require augmentation, the Government or the contractor?	Please refer to question 8 above.
64	Per PWS 5.2.5, where are radio repairs and preventative maintenance actions performed?	Please refer to question 15 above.
65	Per PWS 5.2.7.1, with the wharf area under construction, where are boats dry docked?	Wharf area under construction will be complete before dry docking in November.
66	Per PWS 5.13, do inventory of weapons, optics, night vision devices, etc. up to date and contained in SAMS-E?	Arms rooms items will be entered into the SAMS-E data base for purposes of maintenance management, but not as a function of inventory. The Government enters into PBUSE for purposes of inventory. This will be clarified in the final RFP.
67	Per PWS 1.2.3, New Windsor, NY work. Is the workload to support this requirement included in the minimum hours reflected in TE 5 M-S-T Minimum Productive Hours and associated workload?	Yes.
68	Per PWS 5.1.3.1, Industry Standards. What industry standard should Offerors follow when establishing its maintenance operations for "flat rate/graded shop" mechanic classifications, organization, and performance incentives?	A flat rate graded shop is not compatible with this government operation, and this criteria will be deleted from the PWS.
69	Per PWS 5.1.3.1. Is the contractor compensated based on the industry standards for a "flat rate/graded shop" execution methodology?	A flat rate graded shop is not compatible with this government operation, and this criteria will be deleted from the PWS.
70	Per PWS 5.1.3.1. Is this performance approach even possible with a Collective Bargaining Agreement covering maintenance personnel?	A flat rate graded shop is not compatible with this government operation, and this criteria will be deleted from the PWS.
71	Per PWS 1.10.13, Custodial. Is the Government providing custodial services to the contractor? If so, why are there custodial hours in TE 5 M-S-T Minimum Productive Hours and associated workload data?	The government is not providing custodial services to the contractor. The PWS states that, "The Government may provide scheduled custodial services for Contractor operated administrative areas on a limited basis based on current DPW contract." However, that DPW contract has since expired, and this sentence will be removed from the PWS.
72	Per PWS 1.7.5, Self Help. Please provide workload data for self-help maintenance service requirements.	Please see updated Exhibit N.
73	Per PWS 1.12.1, ODCs. Please clarify if the cost of uniforms as required by the PWS are covered by ODC CLINs?	Yes, these are covered by the ODC CLINS. This will be clarified in the final RFP.
74	Per PWS 3.8.8. Are hours for snow removal included in TE 5 M-S-T Minimum Productive Hours and associated workload data? If not, are these subcontracted costs covered by the ODC CLIN?	Yes, these are included.
75	Per PWS 5.1.3.4. What vehicle classifications, i.e., light medium, heavy, bus, are transport to and from GSA vendors?	All classes of vehicles are transported to/from GSA vendors.
76	Per PWS 5.11 and TE 1 G-005. Please confirm a Supply Manager is required for PWS 5.11, Installation Supply and Services.	A supply manager is not needed, and will be removed from the PWS and appropriate exhibits.
77	Per PWS 5.12.5. Please confirm the contractor is responsible for generator repair. Isn't repair a DPW function? Is workload included in TE 5 M-S-T Minimum Productive Hours and associated workload data?	The contractor is responsible for generator repair, and this is not a DPW function. This information is included in Exhibit N.
78	PWS 5.2 and TE 1 G-005. The PWS does not call for small arms repair, why does TE 1 G-5 require a small arms repair supervisor/lead as "key" position?	Small arms repair is not a requirement, and the small arms repair supervisor also is not required. It will be removed as a key position.
79	Per PWS 5.14.6. Are the man-hour required by the standby drive requirement included in the minimum productive hours provided in the TE 5 M-S-T Minimum Productive Hours and associated workload.	Yes. It is included as part of the 42,090 transport hours in the MST.
80	Is surge data included in workload data?	No.
81	Is dispatch to reimbursable customers as well as West Point?	Yes.
82	Are the numbers reflected for dispatching reflected in the workload data?	Yes.
83	For labor categories that are not included in the SCA, can you provide a description of the labor category?	Yes. See question 46.
84	Does the Government have a preference of Part time vs. full time positions?	No.
85	Is there a requirement for having a minimum of 2 personnel at all time?	No.
86	Self Service Fuel Operator. Are they 24/7 or normal duty hours?	Normal duty hours: 0745-1630. This will be clarified in the final RFP.
87	Is only bulk fuel required?	Yes.
88	Will the Government issue Evaluation Notices?	The Government does not intend to open discussions. Please see paragraph L.1.2. of the RFP.
89	Exhibit N - TE 5 M-S-T-001 shows 11,520 hours for tasks such as dispatch, process new vehicles, maintain GSA vehicles, etc? Will the Government further define or isolate "dispatch" tasks for "management" or are they the same?	Dispatch tasks are not management tasks. Tasks identified on the PWS refer to "non management" personnel. Dispatch tasks will be broken out in Exhibit N TE 5-M-S-T-001.
90	Are maintenance shops hours/requirements increased during winter to support winter weather/snow removal operations?	The maintenance shops located at the TMP do not increase their hours during the winter. A contractor maintenance team co-locates with DPW during declared snow emergencies. Routine operations include contract personnel to operate a GFE LMTV and HMMWV with plow attachments, and a snow machine to clear TMP entryways and parking areas during snow events. These hours are accounted for in the Exhibit N TE 5-M-S-T-001.

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91	Are there positions requiring specific certifications such as ASE mechanic, CDL, etc.? What are different classifications of mechanics?	Please refer to Exhibit D TE 1-G-005.
92	When acquiring vehicles for surge, does this include a contracted driver?	Yes, when West Point acquires vehicles from a non-EAGLE contractor for surge, it includes contracted drivers.
93	Per PWS 5.2.7.1. Is equipment and certified personnel available to lift watercraft into and out of the water? Are labor hours included in TE 5 M-S-T Minimum Productive Hours and associated workload data for this requirement?	Please refer to question 11 above. Labor hours are included under Heavy Maintenance on Exhibit N TE 5-M-S-T-001.
94	PWS 5.12.5 indicates a requirement to refuel generators in place however there is no workload and no POL trucks on the equipment lists. If this is a requirement, will the Government provide a workload?	All refuel workload has been incorporated in the revised TE 5-M-S-T-001 which will be released with the final RFP.
95	Exhibit D - TE 1-G-005 indicates a requirement for a Small Arms Repair Supervisor/Lead, however, there is no workload or PWS requirement for small arms maintenance. If this is a requirement, will the Government provide a workload?	Small arms maintenance is conducted by Government personnel. Contractor requirement is for issue/receipt and accountability only. Please refer to paragraph 5.13.1 of the PWS which will be released with the final RFP.
96	PWS 1.3.12. Will the Government identify specific positions requiring a SECRET clearance?	As of today, no positions require Secret Clearance. If this should change, the RFP will be revised.
97	PWS, Section C-3, Pg 1, Para 3.1. Does the USG have a Life-Cycle Replacement plan for items listed in GFP and what is the Contractors responsibility for replacing items that reach the end of the Years of Service?	Please reference PWS paragraph 3.1.12.
98	Exhibit D - TE 1G-005. Is dual hatting permitted for any Key Position or specified non-key position? Or are Positions listed in Exhibit D intended to be dedicated full-time positions?	Named Key Positions are anticipated to be not less than one (1) FTE each and may not be 'dual - hatted' with other Key Positions with the exception of the PM and Maintenance Manager. Exhibit D TE 1-G-005 has been updated and will be released with the final RFP.
99	Exhibit D - TE 1G-005. Are Key and Specified Non-Key Positions required to be classified as FLC2? If any positions in Exhibit D are permitted to be classified/utilized as FLC1, will the Government please identify them?	TE1-G-005 has been updated and will be released with the final RFP.
100	PWS 5.1.6.1. Will incumbent internal SOP's be available to awardee during the transition period?	No. Incumbent internal SOPs are their property, not the Government's and will not be available to the awardee.
101	Exhibit N – TE-5-M-S-T-001. Can the Government please confirm that Contractors are to bid FLC1 FTE's for Transportation Sections based solely on data from Exhibit N – TE 5-M-S-T-001 Minimum Functional Labor Category 1 Hours?	Offeror's must rely on their past experience in running an effort such as the West Point LRC, the workload data (including minimum FLC1 hours) and the PWS requirements when determining staffing.
102	Exhibit D - TE 1G-005. Can the Government confirm that they do require a Supply Manager over the small number of individuals supporting supply or can the Small Arms Repair Supervisor/Lead be dual hatted in that role.	This TE has been updated. There is no Supply Manager now identified in Exhibit D TE 1-G-005.
103	Attachment 0008 - CBA. Can the Government provide a description of each labor category similar to the SCA Directory of Occupations and the labor category descriptions provided with the APG Task Order?	Please refer to question 43 above.
104	Attachment 0008 - CBA. There are labor categories required that are not covered by the CBA. For example, an Electronics Maintenance Technician and Crane Operator (for the watercraft) are required, but not included in the CBA. In order to have electronics maintenance and crane operations performed, Offerors will have to bid SCA labor categories and rates for those positions and negotiate rates with the Union post award. In order to level the playing field, can the Government provide guidance on which requirements are not included under the CBA (i.e. new or changed requirements) and enforce that all other requirements be bid with the proper CBA positions?	Please refer to question 43 above. Generally, if the CBA does not currently cover the requirement, the Offerors may refer to the SCA guide to determine the appropriate labor categories to fulfill the requirement.
105	PWS 5.2.9.1, Section C-5. Are the on call hours included in the TE 5 M-S-T 001 and if not will there be a CLIN for over time or on call hours?	Yes. On call hours are included in TE 5-M-S-T-001. A separate CLIN will not be established for overtime or on-call hours.
106	Exhibit N - TE 5_M-S-T 001, Materiel Maintenance Support, Heavy Maintenance (to include harborcraft maintenance) with 10,153 Hrs and PWS 5.2.7. Will the government break out the hours for harborcraft maintenance separate from heavy maintenance?	There is no harborcraft heavy maintenance required. All hours required for above water (to not include the hull) maintenance are included
107	PWS 5.2.7.1, Section C-5. Will the contractor be required to provide a crane and crane operator to dry dock harborcraft?	Please refer to question 11 above. With the information provided in the question 11's response, it is incumbent upon the contractor to determine how to propose.
108	Per paragraph L.5.2.1.1 of the RFP, are there Collective Bargaining Agreements (CBAs) associated with this effort? If so, will the Government provide them for review and allow potential offerors to ask questions as to their applicability?	Please refer to Attachment 0008.
109	Exhibit D - TE 1-G-005 indicates a requirement for transport unit, troop lift support, and bus support. This requirement is large in the number of productive hours without any breakout as to the types of transportation required. Will the Government provide a breakout of these hours?	Please see updated Exhibit N TE 5-M-S-T-001 that will be released with the final RFP.
110	PWS 5.1.4.1 states, "Special tools and common tool supplements may be provided on location within the unit areas." Can Government provide a listing of "Special Tools" provided within the unit areas and the Bldg # the tools are located in?	This equipment is included in Exhibit L TE 3-G-001.
111	PWS 5.2.7. Do any of the Harborcrafts require OCCM?	No, as indicated in PWS 5.2.7.
112	Attachment 0008 - CBA and Exhibit N TE 5-M-S-T-001. The maximum productive hours per FTE is less than 1,920 hours due to increased vacation and holidays. However, all minimum productive hour figures are divisible by 1,920. Can the Government confirm their productive hours and their desire for partial FTEs to be bid? In addition, will the Government ensure that any offeror offering CBA FTEs in Attachment 002 whose productive hours = 1920 will be deemed technically unacceptable?	Partial FTEs may be proposed; Offeror's are free to use their company's estimated hours per year per FTE. Minimum FLC1 hours must be met. Offeror's may propose 1,920 hour per FTE.

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113	PWS 1.1.3 "Manages West Point freight movement and West Point personal property (household goods and unaccompanied baggage). Provides transportation advice and assist customers in understanding their entitlements specified in the Joint Federal Travel Regulation (JFTR) and the Joint Travel Regulation (JTR). Manage, provide, and coordinate transportation of personnel household goods, and freight via commercial and military facilities; handling and storage of freight and personal property." Where is the workload for these functions as it is not shown in TE 5 M-S-T 001?	PWS paragraph 1.1.3 has been removed from the PWS which will be released with the final RFP.
114	Exhibit N - TE 5-M-S-T 001 , Transportation Section, Motor Pool Operations, 4th bullet with 42,090 Hrs. Will the government break out the hours by the following and by shift operations: a) Transport Unit (Inbound/Outbound), b:) Transport Unit (PREPO/RAIL/MILES), c) Assign Driver/Vehicle for Troop Lift Support, d)Transport Unit (Miscellaneous Support), e) Consolidate Approved Requests for Troop Lift Support, and f) Bus Support for Special Requirements and Holidays so the contractor can better staff and price these hours by labor category and apply correct shift differentials?	Please see updated Exhibit N TE 5-M-S-T-001 that will be released with the final RFP.
115	PWS 1.5.3.4 & 1.5.4. There is no attachment included for DD Form 254, Contract Security Classification Specification. Will the Government be providing an attachment to include DD Form 254?	No. There is no requirement for a DD 254. If this should change, revised information will be furnished to all BOA Holders.
116	PWS Section C-5, page 98, under "Requirements" and "Standards" columns the word contractor sits in the block without reference to a paragraph. Does the Government intend to add verbiage in these two blocks?	No. The PWS/PRS will be corrected and will be released with the final RFP.
117	PWS 5.2.5 and Exhibit L - TE 3-G-001. This PWS paragraph and site visit briefing/Q&A indicate that there is a maintenance requirement for radios, yet there are no encryption key fill devices (i.e. KYK-13, AN/CYZ-10, AN/PYQ-10), Radio Test Sets (AN/GRM-122), or configuration hardware/software listed in the government furnished equipment documents. Is that equipment available, or will the contractor have to purchase it?	The PWS will be updated which will be released with the final RFP.
118	PWS 5.2.5. Much of the maintenance of the AN/PRC-148 radio is proprietary to the Original Equipment Manufacturer (OEM) leading us to question the scope of maintenance we need to bid. Must the contractor obtain training & certification from the OEM to perform maintenance on this radio (if the OEM is amenable to this practice)? Or, will the scope of maintenance be limited to verification of Built in Test (BIT) fault codes and evacuating the equipment to an authorized OEM repair facility?	The PWS will be updated which will be released with the final RFP.
119	Exhibit V - SS CDRLS. This document contains several pages of detailed requirements that do not appear to be tasks related to the verbiage in the PWS or workload displayed in TE 5-M-S-T. Will it be revised to eliminate tasks not associated with this contract?	No, the SS CDRL will not be revised at this time. Any additional information needed to complete this CDRL will be provided after award.
120	Exhibit N TE 5-M-S-T-001. The Maintenance Shop codes displayed in TE 5-M-S-T are not standard codes used within the SAMS. This can be confusing in determining the correct skill sets required to staff those efforts. We understand that this effort is peculiar, and does not mirror active duty installation activities. Some of the other documents that accompany this RFP lend some supporting data that can be used for clarification, but it seems more cumbersome than is necessary. Will the government align the codes in this document to the standard codes used in the STAMIS?	The codes will be corrected to correspond to SAMS standard codes and will be released with the final RFP.
121	West Point Q&A_11 Jul 14. The response to Question # 72 indicates 960 hours will be required for "Self Help" and that the issue will be clarified in the final RFP. Will that clarification include: adding those hours to TE 5-001 M-S-T? .... and distributing them within that document according to the effort required by each function? If not, where should we apply this labor?	This is included as part of custodial services and grounds maintenance, please see updated Exhibit N TE 5-M-S-T-001.
122	PWS 1.1.2, 5.1, 5.16, and Section C-5. PWS 1.1.2 states that "The West Point Logistics Readiness Center (LRC) consists of one primary division. The Maintenance/Operations/GSA Division serves as the command point of contact for all matters related to motor operations and maintenance of material, less medical, aviation, ammunition, and office machines. The Division coordinates, plans, and budgets for vehicle operations, fuel operations, unit supply, arms room support and consolidated maintenance and repair of West Point equipment by contractor personnel and in-house operations. During the Site Visit, the TMP Director made it clear (in slides) that the maint / trans / supply "operations" are subordinate to the Transportation Motor Pool. Yet, the Govt PWS Summary describes the contracted services as if they are a traditionally organized LRC. If offerors bid an organization that aligns to the PWS (e.g. distinct "Maint Management"), it will be inappropriate. PWS 5.1 describes the organization as the "West Point TMP LRC" while PWS 5.16 describes the requirement for the "contractor shall manage and operate a TMP operation." Will the Govt consider the structure they have identified, or clarify the language, in the PWS to better match the actual organization in operation with TMP management as it apparently exists at West Point?	Division organization structure will not be changed in PWS language.
123	Exhibit N - TE 5-M-S-T-001. No hours are provided in the Unit Movements and Passenger Movements sections. Is this an error; were the hours not available for the draft; or are the hours going to be provided with the final RFP?	Please see updated Exhibit N TE 5-M-S-T-001 which will be released with the final RFP.

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124	Exhibit N - TE 5-M-S-T-001, PWS 5.2.5, and Section C-5. During the site visit, the Govt representative at West Point briefed that there are "500 tactical radios" that are not part of the current contract, but that will "eventually be part of the next contract." Additionally, he stated that they currently store and account for the radios at a storage location, but that there are no mechanics or technicians in his organization. TE 5 M-S-T details a workload for "Radio repair and PMCS" for "154 transactions/3,840 minimum productive hours" under the Allied Trades section. PWS para 5.2.5 (Materiel Maintenance Support) states that "The contractor shall perform and manage all radio and communications equipment (including COMSEC) maintenance and supply functions in support of the West Point LRC and WPMR. This combined information is confusing and contradictory." Will the Govt clarify the requirement and align the requirement consistently thru the TEs and the PWS?	Information provided in TE 5-M-S-T-001 regarding radio maintenance is the best estimate available at time of the RFP release.
125	PWS 5.2.5, Section C-5. PWS para 5.2.5 states that the contractor will be responsible for "COMSEC" maintenance. At the site visit, the representative from ACC-RI stated that there is requirement in the proposal to for a "SECRET" facility/clearance requirement. Is there going to be a COMSEC requirement; if so, is the contractor going to be required to verify SECRET clearance/facility clearance?	There is no requirement for a Secret Facilities Clearance. There is a COMSEC requirement; but the contractor is not required to verify SECRET clearance. The contract personnel involved will have to pass a local background check performed by the West Point installation security office.
126	Exhibit D - TE-1-G-005. The TE lists (14) "Key" and "Spec Non-Key" "Position/Titles," but only provided "Position Requirements" narratives for (5) of the Positions. Does this mean that the only Key and Spec Non Key Positions required at West Point are those for which a narrative is provided?	Please see updated Exhibit D TE 1-G-005 which will be released with the final RFP.
127	Para 5.11.1 states in part, "The contractor shall perform reconciliation and maintain all USAG primary hand receipts with the property book office, execute all required actions to turn in USAG excess property, execute all required cataloging actions for all USAG property, add all required IT items to the property book and primary hand receipts, ensure accuracy of all serial number items on the property book and hand receipts, reconcile the property book with the table of distribution and allowances, and prepare all required documentation to add, delete and adjust tables of distribution and allowances. The contractor shall use all current and future Army automated and web-based systems to provide unit supply services and command supply discipline. These include but are not limited to: Federal Logistics Data (FEDLOG), Global Combat Support System, General Fund Enterprise Business System, Integrated Logistics Analysis Program, Property Book Unit Supply-Enhanced..." Is the contractor expected to operate any portion of the PBUSE STAMIS, or will these tasks be supported by the Govt PBO?	PBUSE tasks will be supported by Government PBO.
128	PWS 5.13.1 states that "The contractor shall perform issue, turn-in, and accountability of all Cadet arms room weapons, optics, night vision devices, bayonets, and other equipment." Is the Govt providing Lead or Supervisory Armorers, or is this completely a contractor run operation?	The Government provides Lead Armor Room personnel.
129	PWS 5.1, 5.1.4, 5.1.4.1. Para 5.1.4.1 states in part, "The contractor shall provide maintenance support to outlying areas such as West Point facilities (e.g. fixed generators)." The descriptor "fixed" generators leads to confusion, as "fixed" generators (and other "fixed" equipment is normally associated with real property and is normally maintained by the Department of Public Works on Army Installations. On some installations the LRC is responsible for fueling and servicing fixed generators, but not executing maintenance of the systems. Can the Govt further describe/clarify what is meant by "fixed generators" or other "fixed equipment covered under this paragraph?	The fixed generators Army-owned DPW property. The contractor is responsible for the maintenance of all West Point Army-owned property on the equipment density, Exhibit Q, including fixed generators.
130	PWS 1.2.3 states, "Vehicle operations and consolidated maintenance repair of Government leased/owned vehicles and equipment." Is it the Government's intent for the Contractor to maintain Government leased GSA vehicles? If yes, how does that work in conjunction with their GSA service agreement?	1.2.3 is not related to GSA vehicles. The Contractor will not provide repair/maintenance of GSA vehicles. They will schedule, coordinate, deliver and pick up GSA vehicles for maintenance
131	PWS 1.7.1.2 This paragraph references New York State Department of Environmental Conservation Air Title V Facility Permit and references Attachment #17B. There was no Attachment #17B. Will the government provide Attachment #17B?	PWS will be updated to delete the attachment 17B reference which will be released with the final RFP.
132	PWS 1.10.10 Will the contractor have access to a public infrastructure to install company systems, i.e. email, accounting, time keeping, purchasing, and other internal systems? Will the Government provide access to the facility's network structure?	Yes, the contractor shall have access to the infrastructure to install company systems, and the Government will provide access to the facility's network structure.
133	PWS 1.11.2.1-1.11.8 SASMO Is there any historical data available with the performance of this work? Will there be any historical data provided to ensure that the Contractor properly staffs this requirement?	The PWS will be update and will be released with the final RFP.
134	PWS 3.3.1 Is the infrastructure in place to allow the Contractor to install communication and internet services? If these services are not available, will the Government provide access to their infrastructure to assist in the installation of these systems?	Yes, the infrastructure is in place.
135	PWS 3.3.2 Is the Contractor required to provide drinking water at the Motor Pool Facility?	No, potable water at the motor pool is not a requirement.
136	PWS 3.3.3 Paragraph states, "The Government will provide limited access to the existing West Point Local Area Network (LAN) to include limited electronic mail (e-mail) capability." Will the government please define what this means specifically, i.e. what is limited email?	Limited e-mail is only what is necessary to perform work requirements of this effort.

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137	PWS 3.5.3 Paragraph states, "The Government will provide copier machines and copier paper, which are limited to official use in performance of this contract." Is it the Government's intent to provide copy work centers which allow transmittal of data via fax and email also or will the Government provide copiers with limited capabilities requiring additional equipment and time to process current workloads?	Required copier, fax and information transmitting support will be provided
138	PWS 3.8.7 will the government provide lawn mowing equipment as part of the GFE?	No, lawn mowing equipment is not GFE.
139	PWS 5.2.9.1 Is it the Government's intent for the Contractor to be certified in these entire specialty areas such as dielectric testing, load testing, crane inspections? Is it acceptable for the contractor to send equipment out for support in specialty areas not within the contractor's specialty?	The contractor shall be capable of performing the work requirements specified under the PWS and in accordance to referred ARs. Contractor can send equipment to local vendors for areas in which contractor is not specialized.
140	PWS 5.1 Maintenance Management, there is no requirement identified in the PWS for Certifications for the mechanics under this contract. What specific certifications are required for mechanics on this contract?	Please see updated Exhibit D TE 1-G-005 which will be released with the final RFP.
141	PWS 5.3 There are references throughout this section for a VOC rate and Priority Computation, should these references be removed?	PWS will be updated to delete these references which will be released with the final RFP.
142	Exhibit L TE 3-G-001 – GFE and GFP List. Is this list all inclusive of the equipment and property that will be provided to the contractor from the government? Similar contracts have included computers, printers, lawn equipment, etc., but none of that is shown in Exhibit L TE 3-G-001 – GFE and GFP List. If it is not complete, will the government please provide an all-inclusive list?	List is all inclusive, but any additional GFE will be added as required subject to funding availability.
143	PWS 1.10.2 states, "All purchases are subject to funding availability and must have COR approval." Is it the government's intent that the COR approve all purchases, regardless of value? Recommend instituting a threshold that purchases above must attain COR approval.	Please refer to Attachment 0009 - Purchasing and Invoicing Guide which will be released with the final RFP.
144	PWS 4.2.3 states, "The contractor shall maintain a sufficient quantity of on-hand materials and supplies to perform all work required under this Contract." Based on the purchasing requirement to obtain COR approval before all purchases, is the contractor still responsible if the COR declines the purchase request?	The contractor is still responsible for the work requirement but not to purchase the material or item at their own expense.
145	PWS 5.17.7 states, "The contractor shall keep in a clean and presentable condition, all general dispatch and tactical vehicles assigned to the contractor. The contractor shall accomplish washing after use, as well as complete interior cleaning. Operator duties shall include the responsibility for vehicle cleanliness. The GSA provided automatic vehicle wash facility located at the TMP is available. When the car wash is closed due to adverse weather or mechanical problems, the contractor shall utilize a commercial car wash twice a month." Recommend changing verbiage to as required rather than twice a month in case of mitigating circumstances.	The PWS will be updated which will be released with the final RFP.
146	Attachment 0008. The CBA job titles do not fully indicate the scope of job responsibilities, thus making it difficult to determine the correct CBA job title to map to PWS requirements. For example: Mechanic. This job title does not describe the type of mechanic; i.e. Heavy Equipment Mechanic, Motor Vehicle Mechanic, HVAC Mechanic, etc. In order to determine the optimal CBA labor mix, would the Government consider providing CBA job descriptions?	Please refer to question 43 above.
147	Attachment 0008. The CBA does not clearly define what work areas this CBA covers. Will the Government please clarify what work areas are staffed with CBA and what work areas are staffed with SCA employees?	In accordance with Attachment 0008 - CBA, Article 2 - Recognition, All full time and part time employees working as Small Arms Repair Technician, Body Worker/ Painters, Canvasmen/Repair Persons, Custodians, Dispatchers, Drivers, Driver Examiners, Furniture Repairmen, Leadmen, Mechanics, Mechanics Helpers, Mechanic/Welders, Parts Attendants, POL Technicians, Upholsterers, Supply Technicians, and Quality Control Inspectors. All other employees of the company, including but not limited to: clerical employees, supervisors, guards and all others excluded by the Act are excluded from the bargaining unit.
148	Exhibit N - TE 5-M-S-T. The Passenger Movements (PWS 5.15) minimal FLC 1 hours are not clearly defined in the Motor Pool Operations FLC 1 hours (PWS 5.16). Will the Government please clarify minimal FLC 1 hours for Passenger Movements?	Please refer to question 123 above.
149	Attachment 0013. The requirement to provide Mission Essential Contractor Services is vague. The level of services required may vary wildly based on the situation. A national emergency may require multiple shifts to maintain operations daily for a prolonged period of time at greater than normal performance levels. A heavy snow may require some minimum level of service for a day or two simply to maintain functionality, health and safety. Will the government provide details on the level of service required against foreseen circumstances?	Please refer to DFARS Clause 252.237-7023 which will be included in the final RFP.
150	PWS 1.7.1.2. This paragraph requires compliance with Attachment 17B. There is no attachment 0017B included with the DRFP. The Government provide this document?	Please refer to question 131 above.
151	Attachment 0008 pg 9-10 of 42, Article 4.3. Article 4.3 requires Shop Stewards to commit up to 45 minutes per grievance during work days, and 1 training day per year. Is this time to be considered direct labor and billable as such? Is this time covered in the Exhibit N, Minimum Productive hours?	No, this time is not considered direct labor. It is not covered in Exhibit N TE-5-M-S-T-001 - Minimum Functional Labor Category 1 Hours
152	Attachment 0008 pg 25 of 42, Article 15. Article 15 requires different rates of time off based on longevity (length of continuous service), having a significant impact on the Offer's rates. Will the government provide an estimate of the number of CBA covered personnel who are in the 1-4 year group, 5-9 year group and over 10 years of continuous service so that the Offerors can make a reasonable projection of benefit rates?	The Government is not required to maintain this type of data; therefore, this information cannot be provided

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153	PWS 1.1.3. It was briefed at the site visit that household goods shipments were not part of the West Point contract. However, PWS 1.1.3 states that the contractor will "Manage, provide, and coordinate transportation of personnel household goods, and freight via commercial and military facilities; handling and storage of freight and personal property. Will the government please clarify if the contractor is or is not responsible for the tasks outlined in PWS 1.1.3?	Please refer to question 113 above.
154	RFP L.5.4.2.6. There is neither a file name nor instructions for this section. Can the Government please clarify that this as for informational purposes only?	This is for information purposes only.
155	Exhibit N – TE 5-M-S-T-001. The percentage (%) Split for CLINS in the 0003CA Column within the Supply Functional Area is 0%. Can the Government confirm the 0% split in the CLIN for IMCOM Support (0003CA) is correct?	Confirmed, this is correct.
156	PWS 1.4.5. "The contractor shall provide and have on-site a Project Manager (PM)." Exhibit D - TE 1-G-005 - Key Essential and Specified Non-Key Requirements: "Program Manager (Key)." Is the required Project Manager and Program Manager interchangeable position titles or are these two separate positions? If this is one position, will the Government clarify if Offeror's should use "Program" or "Project"?	It is one position and it will be corrected to read Project Manager in TE 1-G-005 which will be released with the final FRP.
157	PWS 5.2.7. What are the repair/service requirements for the engines?	Engines must be serviced and repaired in accordance with DoD Army Technical manuals and manufacturer specifications.
158	PWS 5.2.7. What is source of supply for replacement harborcraft parts, GSA or commercial or both?	Commercial and Federal Stock
159	PWS 5.2.7. Are there any service contracts currently in place for the repair/maintenance of the harbor craft facility?	Yes, DPW has repair/maintenance contracts in place for the harborcraft facilities. The contractor shall be required to initiate and coordinate these repairs through DPW .
160	RFP, L.5.1.4(a). Should the naming convention for section K clauses file be with a capital "C" to be consistent with other titles?	This will be updated in the final RFP.
161	RFP L.5.1.9(a). The naming convention for the Small Business Administration 8 (a) Certification Letter is problematic since it is very close to the 40 character maximum and it has not been consistent in recent EAGLE 8 (a) solicitations. Would the Government please consider changing the standard naming convention for this file to: Offeror's_Name_Vol_1_8acert_letter, in line with the recent EAGLE Aberdeen solicitation?	This will be updated in the final RFP.
162	RFP, L.5.1.9(a). This file title is already close to the 40 character limit. We suggest shortening the title to "Offeror_Title_Vol_1_8(a)cert.pdf"	Please refer to question 161 above.
163	Per paragraph L.5.4.2.7.5(d) of the RFP, the naming convention for this document will exceed the 40 character limitation (L.3.4) as the character limitation includes the file type suffix. In the example below, using only 2 characters for the Offeror's name and only 3 characters for the Teammate's name, this file name exceeds the 40 character limitation by 6 characters. XX_XXX_Vol_4_Indirect_Rate_Data_####-####.docx Request the Government designate a naming convention that matches their system limitations for all document submissions.	This will be updated in the final RFP.