

## **PERFORMANCE WORK STATEMENT (PWS)**

### **Supportability and Sustainment Directorate Logistics and Sustainment Support**

**1.0 MISSION OBJECTIVE.** The Provisioning Division has a continuing need for logistics support with regard to the life cycle management of the aviation and missile systems. This is logistics support for the following Army Aviation and Missile weapon system programs. Current knowledge of logistics technical, functional, and systemic applications and principles are critical to provide effective logistics support under this PWS. Current knowledge of Army Provisioning, Total Package Fielding (TPF), and New Equipment Training (NET) best practices applicable to the Acquisition Strategy and Life Cycle of Army systems is critical to providing efficient and effective logistics support under this PWS.

**2.0 PERFORMANCE REQUIREMENTS.** The Contractor shall perform logistics analyses, maintain/update information management systems and provide provisioning, new equipment training, and materiel fielding logistics support related to the operational objectives of PEO Aviation and PEO Missiles and Space programs. The Contractor shall provide logistics services in the following areas: Provisioning, cataloging or item introduction, initial provisioning, initial spares forecasting, Total Package Fielding, New Equipment Training (NET), various acquisition documents review to include Memorandum of Agreements (MOAs), Provisioning Plans, Statement of Works, Contract Data Requirements Lists (CDRL), Materiel Release packages, Supportability Plans, Authorized Stockage Lists, Logistics Management Information (LMI) data, Technical Data, Defense Logistics Agency and LOGSA software products, SAP/ERP systems, engineering drawings, and LORA analysis and reviews.

### **3.0 LOGISTICS FUNCTIONAL SPECIALTY AREA: PROVISIONING, NEW EQUIPMENT TRAINING (NET), TOTAL PACKAGE FIELDING**

**3.1** The contractor shall provide integrated logistics support for Army Aviation and Missile programs of newly developed systems and major modifications of legacy or existing fielded weapon systems. The contractor shall work to ensure integration of initial and follow-on provisioning efforts, initial supply spares issues, maintenance planning, material fielding, and NSN assignment/item introduction procedures, provisioning structure (bill of material) and coding analyses, are successfully integrated with ILS elements to ensure the safety, supportability, and sustainment of Army weapon systems, with overall cost savings to U.S. Army Aviation and Missile Programs when at all possible. IAW DI-SESS-81759, ILS2/SOW 3.2, ILS4/SOW 3.4, ILS14, SOW 3.14

**3.2** The contractor shall provide input, analyses, and recommendations regarding the impact of Engineering Change Proposals (ECPs) and other pending weapon system modifications. The contractor shall provide recommendations for known inaccuracies and missing critical logistics management data provided by the OEM, and assess impacts of schedule changes, and shall brief Program Managers, Log Chiefs, and other staff regarding the increase or decrease of logistics footprints. The contractor shall participate in various Product Support Teams (PSTs), Integrated Product Teams (IPTs), Provisioning and Guidance Conferences, Configuration Control Board

Source Selection Information  
See FAR 3.4

(CCB) meetings, Materiel Release Pre-Briefs, LORA and Technical Data Reviews, and provide input as a provisioning or initial spares technical expert. ILS14/SOW 3.14

**3.3** The contractor shall provide expertise in the following areas of supply support:

a. Supply reports, for provisioning of repair parts to support new equipment, in determining requirements for acquiring, distributing, and replenishing the inventory. ILS4/SOW 3.4, ILS14/SOW 3.14

b. Review supply systems, Logistics Data and modeling, providing input for metrics, providing contributions to initial supply functions, and compiling reports. ILS4/SOW 3.4

**3.4** The contractor shall review, evaluate, and provide recommendations regarding development and implementation of Level of Repair Analyses (LORAs) for new, upgrade and/or modifications of Army Aviation and Missile weapons systems. IAW DI-SESS-81759 ILS1/SOW 3.1

**3.5** The contractor shall conduct Provisioning and Initial Supply Planning as a collaborative effort with Army Aviation and Missile programs prior to the Demand Development Period (DDP). The contractor shall provide technical, systemic, and functional expertise for Army Aviation and Missile programs to ensure efficient and effective Provisioning and Initial Supply Planning. ILS4/SOW 3.4, ILS14/SOW/3.14

**3.6** The contractor shall provide input and recommendations for all aspects of Army Aviation and Weapons systems supply support, review provisioning data and reports, research and analysis of supply support problems, and develop strategies for improving supply based readiness. IAW DI-SESS-81759, ILS4/SOW 3.4

**3.7** The contractor shall review Army Aviation and Missile Technical Data Packages and/or Depot Maintenance Work Requirements , and drawings to identify and recommend revisions to specifications or drawings. IAW DI-SESS-81759 ILS2/SOW 3.2, ILS14/SOW 3.14

**3.8** The contractor shall review, analyze, and verify parts data consistency between engineering drawing parts lists, Provisioning Master Record (PMR)/ Provisioning Bill of Materials (PBOM), Repair Bill of Materials (RBOM), Material Master, and overhaul consumption data to validate depot maintenance parts requirements lists. IAW DI-SESS-81759 ILS1/SOW 3.1, ILS14/SOW 3.14

**3.9** The contractor shall be required to support the utilization of the Logistics Modernization Program (LMP) databases and updates in support of Army Aviation and Missile weapons systems. ILS14/SOW 3.14

**3.10** The contractor shall monitor changes to the Provisioning Master Records (PMR) to ensure an adequate configuration control plan is maintained. Evaluate and verify the End Item (EI) or the Next Higher Assembly (NHA) by the assignment of Useable On Codes (UOC) or Serial

Source Selection Information  
See FAR 3.4

Number effectivity for clarity of Repair Parts applications and for the requisitioning of items in the Repair Parts and Special Tools List (RPSTL) technical parts manuals. ILS14/SOW 3.14

**3.11** The contractor shall provide expertise for retail level Total Package Fielding (TPF) Center of Excellence (CoE) support to provide the following field support maintenance services:

1. Analysis of field reports.
2. Review of readiness rates, providing recommendations for improving field posture readiness.
3. Provide inputs and recommendations for the materiel fielding process.
4. Contribute to Modification Work Order (MWO) fielding team field support readiness team. ILS14/SOW 3.14

**3.12** The contractor shall provide and issue documentation for each fielding to establish property accountability and receipts for all assigned TPF materiel, and maintain permanent TPF historical records for each fielding. The contractor shall identify, assess, plan, and provide recommended resolutions for all Total Package fielding processes, initiatives and/or programs for major weapon systems acquisition in the areas of Logistics Support. IAW DI-SESS-81759, ILS14/SOW 3.

**3.13** The contractor shall provide guidance to PEOs, PMs, and functional elements in developing Materiel Fielding Plans. The contractor shall oversee fielding of equipment by ensuring the integration of funding, requisitioning, transportation, packaging, and documentation and coordinate the mission support plan and the materiel requirements list. DI-SESS-81759, ILS14/SOW 3.14

**3.14** The contractor shall initiate materiel fielding reviews and reports to keep customers informed of current fielding status. Coordinate with assembly depot prior to movement of materiel to port to assure the materiel is properly packaged and correctly marked for shipment. In the event of damaged equipment provides advice to repair or return to depot for replacement and travels to destination and hands-off equipment. DI-SESS-81759, ILS14/SOW 3.4, ILS9/SOW 3.9.

**3.15** The contractor shall maintain liaison with all pertinent elements of AMCOM on actions pertaining to all Materiel Fielding actions and coordinate with all commodity commands and customer support directorates in other MSCs, on their actions in support of the Materiel Fielding program. IAW DI-SESS-81759, ILS2/SOW 3.2, ILS14/SOW 3.14

**3.16** The contractor shall attend all required Integrated Product Team meetings and any other required meeting hosted by the PMs or other organizations within the Aviation and Missile Command. ILS14/SOW 3.14

**3.17** The contractor shall use Army Stamis System to requisition, issue, inventory and close out all Army Total Package Fielding packages such as Property Book Unit Supply Enhanced, Logistic Modernization Program, Catalog Ordering Logistics Tracking Systems and other

Source Selection Information  
See FAR 3.4

recommended and approved systems/software as required by the government. DI-MCCR-80700, ILS14/SOW 3.14, ILS16/SOW3.16

**3.17** The contractor shall manage the New Equipment Training (NET) for assigned Army Aviation and Missile systems/equipment being developed by the Command. DI-SESS-81759, ILS6/SOW 3.6, ILS14/3.14

**3.18** The contractor shall ensure that all training milestones and other logistics milestones required to support the training program are scheduled, and accomplished through timely identification requirements and coordination with experts from many logistics disciplines for all phases of the weapon system lifecycle. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.19** The contractor shall provides logistics and managerial guidance and maintain control for all tasks related to the NET program. The contractor shall analyze integrated logistics data, procurement plans for end item and parts availability, deployment schedules, budget schedules and other program planning information to determine the training and training support requirements. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.20** The contractor shall apply a working knowledge of integrated logistics support activities, a practical knowledge of the principles, practices, and techniques of training management and learning, and a broad knowledge of characteristics of weapon systems and equipment (i.e., mechanics, hydraulics, electricity, electronics, aerodynamics, light and electromagnetic) to the acquisition, development and implementation of complex training programs. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.21** The contractor shall develop a total new equipment training plan (NETP) by system or equipment from analysis of early program documentation (i.e., Requirements Documents (ICD, CCD, etc.), Test and Evaluation Master Plan (TEMP), Acquisition Strategy) to provide for the accomplishment of all DoD/DA/AMC materiel developer milestones. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.22** The contractor shall assist the NET Manager in determining and justifying the necessity of funds required to support assigned Army Aviation and Missile training programs. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.23** The contractor shall identify training courses, student loads training locations, facilities (to include classroom/lab layout and space, hardstands, power requirements, security, lighting, heat and air, etc.), equipment requirements (to include quantities of end items, training spares, repair parts and maintenance support) technical manuals quantities, delivery, and storage as well as other factors which influence the cost and schedule of training in each phase of the life cycle. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.24** The contractor shall provide training, evaluate training programs, prepare draft training documentation, plans, and reports, and facilitate coordination to identify training deficiencies/issues. ILS6/SOW 3.6

Source Selection Information  
See Far 3.104

Source Selection Information  
See FAR 3.4

**3.25** The contractor shall review and analyze requirement documents, training documents, and logistics documents for training implications, and validate technology based training materials such as interactive CD-ROM and computer aided instructor. ILS6/SOW 3.6

**3.26** The contractor shall generate and analyze logistics automation initiatives and any impact on AMC/Army Standard AIS. ILS14/SOW 3.14

**3.27** The contractor shall determine course requirements for NET training through comprehensive studies relating to man/machine interface and logistics support analysis records (LSAR). The contractor shall analyze Personnel Requirement Information and Basis of Issue Feeder Data, Maintenance Concepts, production/delivery schedules and test data to assure complete and comprehensive coverage of all critical tasks for operating and maintaining the system/equipment. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**3.28** The contractor will serve on committees and working groups that develop overall plans and concepts for new equipment training and maintain liaison with lateral and higher echelons, to include field commands, program management offices, TRADOC schools, MACOM headquarters, and other DoD agencies or industry, with authority to make recommendations within policy guidance for assigned system/equipment or project area. DI-SESS-81759, ILS6/SOW 3.6, ILS14/SOW 3.14

**4.0 TRAVEL.** Contractor personnel may be required to travel in performance of this task order. Travel will be both CONUS and OCONUS locations. OCONUS may include deployment to theaters of operation. The Contractor must provide a written travel request and receive written approval from contractor Team lead/program manager, Government team lead, and the COR prior to performing any travel. The contractor shall be available to travel TDY at a minimum of 50% of the time for Materiel Fielding and New Equipment Training logistics functions (excludes Provisioning). The travel request shall include the following information: contract number, task number, Contract Line Item Number/Sub-Contract Line Item Number (CLIN/SLIN) under which the travel will be funded, COR contact info, dates of travel, number of days of travel, purpose of travel, destination, name of traveler(s), estimated cost of trip (lodging, per diem, rental car, airfare, gas/mileage, misc/other ( all misc/other expenses must be identified)), a explanation of any special circumstances (ie sharing rental car, special accommodations, etc). The Contractor shall verify that funding is available on the appropriate CLIN/SLIN prior to signing and submitting any travel requests for approval. The Contractor shall be reimbursed for travel expenses incurred by its employees performing work under this task order IAW the Joint Travel Regulations (JTR). The contractor may be required to travel at various intervals to meet with personnel from PEO, AMCOM, Army, DOD, and other Government agencies as directed by the Government. A trip report is required within 5 days of completion of travel trip. IAW DI-ADMN-81505 (A006)

## **5.0 SECURITY**

**5.1** The contractor will provide personnel with the appropriate clearance required to conduct their duties to complete the tasks of this contract. The contractor will provide personnel that can obtain and maintain a SECRET clearance for this contract. The contractor shall comply with

Source Selection Information  
See Far 3.104

Source Selection Information  
See FAR 3.4

DoD and Army regulatory guidance and procedures during the performance of this contractor. Contractor will follow all local security guidance when visiting/performing tasks at both CONUS and OCONUS sites. Specific detailed security standards and requirements are outlined in the DD 254 for this contract. Local regulatory guidance will be provided at the place of performance. Antiterrorism, (AT) Operations Security, (OPSEC) and Information Assurance (IA) training will be required in the performance of this contract.

**5.2 AT Level I Training.** *This provision/contract text is for contractor employees with an area of performance within an Army controlled installation, facility or area.* All contractor employees, to include subcontractor employees, requiring access to government installations, facilities and controlled access areas shall complete AT Level I awareness training within 30 calendar days after contract start date or effective date of incorporation of this requirement into the contract, whichever is applicable. The contractor shall submit certificates of completion for each affected contractor employee and subcontractor employee, to the COR or to the contracting officer, if a COR is not assigned, within 30 calendar days after completion of training by all employees and subcontractor personnel. AT level I awareness training is available at the following website: <https://atlevel1.dtic.mil/at>

**5.3 AT Awareness Training for Contractor Personnel Traveling Overseas.** This standard language text required US based contractor employees and associated sub-contractor employees to make available and to receive government provided area of responsibility (AOR) specific AT awareness training as directed by AR 525-13. Specific AOR training content is directed by the combatant commander with the unit ATO being the local point of contact.

**5.4 For Contracts that require OPSEC Training.** Per AR 530-1, Operations Security, new contractor employees must complete Level I OPSEC training within 30 calendar days of their reporting for duty. All contractor employees must complete annual OPSEC awareness training.

**5.5 Contractor Employees Who Require Access to Government Information Systems.** All contractor employees with access to a government info system must be registered in the ATCTS (Army Training Certification Tracking System) at commencement of services, and must successfully complete the DOD Information Assurance Awareness prior to access to the IS and then annually thereafter.

**5.6 For Information assurance (IA)/information technology (IT) training.** All contractor employees and associated sub-contractor employees must complete the DoD IA awareness training before issuance of network access and annually thereafter. All contractor employees working IA/IT functions must comply with DoD and Army training requirements in DoDD 8570.01, DoD 8570.01-M and AR 25-2 within six months of employment.

**5.7 For information assurance (IA)/information technology (IT) certification.** Per DoD 8570.01-M, DFARS 252.239.7001 and AR 25-2, the contractor employees supporting IA/IT functions shall be appropriately certified upon contract award. The baseline certification as stipulated in DoD 8570.01-M must be completed upon contract award.

**5.8 For Contractors Authorized to Accompany the Force.** DFARS Clause 252.225-7040,

Contractor Personnel Authorized to Accompany U.S. Armed Forces Deployed Outside the United States. The clause shall be used in solicitations and contracts that authorize contractor personnel to accompany US Armed Forces deployed outside the US in contingency operations; humanitarian or peacekeeping operations; or other military operations or exercises, when designated by the combatant commander. The clause discusses the following AT/OPSEC related topics: required compliance with laws and regulations, pre-deployment requirements, required training (per combatant command guidance), and personnel data required.

**5.9 For Contract Requiring Performance or Delivery in a Foreign Country**, DFARS Clause 252.225-7043, Antiterrorism/Force Protection for Defense Contractors Outside the US. The clause shall be used in solicitations and contracts that require performance or delivery in a foreign country. This clause applies to both contingencies and non-contingency support. The key AT requirement is for non-local national contractor personnel to comply with theater clearance requirements and allows the combatant commander to exercise oversight to ensure the contractor's compliance with combatant commander and subordinate task force commander policies and directives.

## **6.0 GOVERNMENT FURNISHED PROPERTY.**

**6.1 Facilities:** The contractor will be provided workspace (office space, furniture), normal office supplies, and access to Redstone Arsenal during the performance of the task order. The contractor's employees will be provided access to computers, computer networks, telephone services and peripheral equipment such as fax, scanner and copy machines. The Government will furnish documentation, manuals, access to Government databases, access to Government files, and other data necessary to complete the task such as reports, drawings, plans, notebooks, memoranda, letters, message, briefing charts, manuals, specifications standards forms, and personnel contacts.

**6.2 Government Furnished Information:** The Government will provide access to all unclassified files to the extent required to perform the efforts described herein. Access to classified documents will be provided on a case-by-case basis based upon need to know in coordination with each Army Aviation and Missile Program Executive/Project Security Officer identified on the DD254.

**6.3 Place of Performance/Hours of Work:** The primary place of performance on this task shall be on site at Redstone Arsenal in Huntsville, AL. The project generally requires working eight (8) hours Monday through Friday with coverage including the hours from 6:30AM to 5:00 PM, not to include Federal holidays. Upon notification by the Government, the contractor may be required to adjust their hours to meet mission needs (ie: furlough or funding constraints).

**6.4 Cost and Performance Reporting:** In support of the tasks described in paragraphs 2.0 through 4.0 the contractor shall submit a monthly Contractor's Progress, Status, and Management Report in accordance with DI-MGMT-80227 (A003). This report shall include sections on Scope of the Task Order, Current Status of Performance/Work, Current Status of Costs, Explanation of Current Milestones, Variance Analysis, and Detailed Billing Information showing a breakout by SLIN and labor category to include the labor rate, hours expended, and

the calculated value of costs. In addition, the report shall show the current and cumulative billing.

**7.0 DELIVERABLES:** Data provided shall be delivered as follows:

**7.1** DI-MISC-80508A “Technical Report-Study/Services” shall be submitted IAW CDRL A002.

**7.2** DI-MGMT-80227 “Contractor’s Progress, Status and Management Report” shall be submitted IAW CDRL A003.

**7.3** DI-ADMN-81373, “Presentation Material” shall be submitted IAW CDRL A004.

**7.4** DI-ADMN-81505 “Report, Record of Meeting /Minutes” shall be submitted IAW CDRL A006.

**7.5** DI-ILSS-80872 “Training Materials” shall be submitted as required IAW CDRL A023.

**8.0 ACCOUNTING FOR CONTRACTOR SUPPORT:**

The Office of the Assistant Secretary of the Army (Manpower & Reserve Affairs) operates and maintains a secure Army data collection site where the contractor will report ALL contractor manpower (including subcontractor manpower) required for performance of this task order. The contractor is required to completely fill in all the information in the format using the following web address: <https://contractormanpower.army.pentagon.mil>. The required information includes: (1) Contracting Office, Contracting Officer, Contracting Officer's Technical Representative; (2) Contract number, including task and delivery order number; (3) Beginning and ending dates covered by reporting period; (4) Contractor name, address, phone number, e-mail address, identity of contractor employee entering data; (5) Estimated direct labor hours (including subcontractors); (6) Estimated direct labor dollars paid for the reporting period (including subcontractors); (7) Total payments (including subcontractors); (8) Predominant Federal Service Code (FSC) reflecting services provided by contractor (and separate predominant FSC code for each subcontractor if different); (9) Estimated data collection cost; (10) Organizational title associated with the Unit Identification Code (UIC) for the Army Requiring Activity (the Army Requiring Activity is responsible for providing the contractor with its UIC for the purposes of reporting this information); (11) Locations where contractor and subcontractors perform the work (specified by zip code in the United States and nearest city, country, when in an overseas location, using standardized nomenclature provided on website) (12) Presence of deployment or contingency contractor language; and (13) Number of contractor and subcontractor employees deployed in theater for the reporting period (by country). As part of its submission, the contractor will also provide the estimated total cost (if any) incurred to comply with this reporting requirement. Reporting period will be the period of performance not to exceed 12 months ending September 30 of each Government fiscal year and must be reported by 31 October of each calendar year. Contractors may use a direct XML data transfer to the database server or fill in the fields on the website. The XML direct transfer is a format for transferring files from a contractor's systems to the secure web site without the need for separate data entries for each required data element at the web site. The specific formats for the

**9.0 PERFORMANCE OBJECTIVES/METRICS:**

**9.1** This performance-based service task order incorporates the following performance objectives: (1) Delivery of high quality technical performance; (2) Adherence to schedule, milestone, and delivery requirements; and (3) Efficient and effective control of labor resources. It is the contractor’s responsibility to employ the necessary resources to ensure accomplishment of these objectives. The Government’s assessment of the contractor’s performance in achieving these objectives will utilize the standards, acceptable quality levels, surveillance methods, and performance incentives described in the Performance Requirements Summary matrix set forth in Appendix A. The performance incentives will be implemented via the Government’s past performance assessment conducted in accordance with Part 42 of the Federal Acquisition Regulation (FAR), as applicable, and the “Task Order Performance” criteria of the annual award term evaluation, Basic BPA provision 45.

**9.2** The performance objectives, standards, and acceptable quality levels shall be applied on a TO basis with performance incentives to be implemented on an annual basis. The Government will conduct informal interim counseling sessions with the contractor’s Program/TO Manager to identify any active TO performance that is not meeting the acceptable quality levels. These sessions will be conducted at least on a quarterly basis in order to provide the contractor a fair opportunity to improve its performance level.

**9.3** The Control of Labor Resources criteria will be reflected under the “Cost” category of the performance assessment. Although the criteria of Business Relations and Management of Key Personnel are not specifically included in the Performance Requirements Summary Matrix, the overall performance assessment will continue to include these criteria.

**9.4.** The contractor will be notified, in writing, of the Government’s determination of its performance level for each performance objective including all instances where the contractor failed to meet the acceptable quality level.

**APPENDIX A**

**PERFORMANCE REQUIREMENTS SUMMARY MATRIX**

<b>PERFORMANCE OBJECTIVE</b>	<b>PERFORMANCE STANDARD</b>	<b>ACCEPTABLE QUALITY LEVEL (AQL)</b>	<b>METHOD OF SURVEILLANCE</b>	<b>PERFORMANCE INCENTIVE</b>
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<p><b>High Quality Technical Performance</b></p>	<p><b>TO requirements met with little rework/re-performance required and with few minor and no significant problems encountered</b></p> <p><i>Performance meets all technical and functional requirements, and is highly responsive to changes in technical direction and/or the technical support environment</i></p> <p><i>Assessments, evaluations, analyses, recommendations, and related input are thorough, reliable, highly relevant to TO requirements, and consist of substantial depth and breadth of subject matter</i></p> <p><i>Deliverable reports contain all required data and meet all applicable CDRL requirements</i></p>	<p><b>Contractor delivery of products and/or services meets all TO requirements. Performance occurs with no required re-performance/rework at least 80% of time. Problems that are encountered are minor and resolved in a satisfactory manner.</b></p>	<p><b>Routine Inspection of Deliverable Products/Services</b></p>	<p><b>Assignment of performance rating for QUALITY criteria:</b></p> <p><u>EXCEPTIONAL</u> <i>Performance and deliverables meet all and exceed many TO requirements. Performance delivered with no required re-performance/rework at least 95% of time; problems that are encountered are minor and resolved in a highly effective manner.</i></p> <p><u>VERY GOOD</u> <i>Performance and deliverables meet all and exceed some TO requirements. Performance delivered with no required re-performance/rework at least 90% of time; problems that are encountered are minor and resolved in an effective manner.</i></p> <p><u>SATISFACTORY</u> <i>Performance and deliverables meet all TO requirements. Performance delivered with no re-performance/rework at least 80% of time; problems that are encountered are minor and resolved in a satisfactory manner.</i></p>
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Source Selection Information  
See Far 3.104

Source Selection Information  
See FAR 3.4

				<p><u>MARGINAL</u> Some TO requirements not met and/or performance delivered with re-performance/rework required more than 20% of time. Problems encountered were resolved in a less than satisfactory manner.</p> <p><u>UNSATISFACTORY</u> Many TO requirements not met. Numerous re-performances/rework required. Substantial problems were encountered and inadequate corrective actions employed.</p>
<b>Adherence to Schedule</b>	<b>TO milestones, periods of performance, and/or data submission dates are met or exceeded</b>	<b>Contractor meets TO delivery requirements at least 80% of the time (excluding gov't caused delays)</b>	<b>Routine Inspection of Deliverable Products/Services</b>	<p><b>Assignment of performance rating for SCHEDULE criteria:</b></p> <p><u>EXCEPTIONAL</u> TO milestones/ performance dates met or exceeded at least 100% of time (excluding Government caused delays)</p> <p><u>VERY GOOD</u> TO milestones/ performance dates met or exceeded at least 90% of time (excluding Government caused delays)</p> <p><u>SATISFACTORY</u> TO milestones/ performance</p>

Source Selection Information  
See FAR 3.4

				<p><i>dates met or exceeded at least 80% of time (excluding Government caused delays)</i></p> <p><u><i>MARGINAL</i></u> <i>TO milestones/ performance dates met less than 80% of time (excluding Government caused delays)</i></p> <p><u><i>UNSATISFACTORY</i></u> <i>TO schedule/performance dates met less than 70% of time</i></p>
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Source Selection Information  
See Far 3.104

Source Selection Information  
See FAR 3.4

<p><b>Control of Labor Resources</b></p>	<p><b>Contract labor mix is controlled in efficient and effective manner</b></p>	<p><b>Actual TO labor resource mix is maintained within 20% of originally awarded TO resource mix</b></p>	<p><b>Routine Inspection of TO Performance, Performance/Cost Reports, Payment Invoices</b></p>	<p><b>Assignment of performance rating for COST CONTROL criteria:</b></p> <p><u>EXCEPTIONAL</u> <i>Actual TO resource mix maintained within 10% of originally awarded TO resource mix</i></p> <p><u>VERY GOOD</u> <i>Actual TO resource mix maintained within 15% of originally awarded TO resource mix</i></p> <p><u>SATISFACTORY</u> <i>Actual TO resource mix maintained within 20% of originally awarded TO resource mix</i></p> <p><u>MARGINAL</u> <i>Actual TO resource mix maintained within 25% of originally awarded TO resource mix</i></p> <p><u>UNSATISFACTORY</u> <i>Actual TO resource mix exceeds 25% of originally awarded TO resource mix</i></p>
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